



A Scoring System on Reparability to support Ecodesign in a Circular Economy

Joint Research Centre

Directorate B - Growth and Innovation - Circular Economy & Industrial Leadership

Brussels, November 8th, 2018



Agenda of the day

Schedule	Topic
09:00 - 09:15	Registration and welcome
	Round table and objectives of the meeting (JRC)
09:15 - 9:45	Part I: Policy context (ENV)
9:45 - 11:00	Part II: Towards a Scoring System on Reparability: key elements of the generic scoring system (JRC)
11:00 - 11:15	Coffee break
11:15 - 13:00	Part III: Towards a Scoring System on Reparability: Product-specific aspects for laptops (JRC)
13:00 - 13:45	Lunch break
13:45 - 15:30	Part IV: Towards a Scoring System on Reparability: Product-specific aspects for vacuum cleaners (JRC)
15:30 - 15:45	Coffee break
15:45 - 17:30	Part V: Towards a Scoring System on Reparability: Product-specific aspects for washing machines (JRC)
17:30 - 18:00	AOB, wrap-up, next steps and conclusion (JRC)

Objectives of the meeting

Development of a scoring system on reparability:

- 1. Update on context
- 2. Revised general approach
- 3. Product-specific approaches



Process

- Apr 2018:
 - Official launch of the study and webpage creation
 - TWG of experts created (above 140 persons on June 2018)
- Apr-May 2018: questionnaire (25+2 replies)
- Jun 2018: 1st report and 1st meeting in Seville (general approach)
- Oct 2018: 2nd draft report (on public consultation until 16 Nov 2018)
- Nov 2018: 2nd meeting in Brussels (revised general approach + specific PGs)
- End of the year: final report

Project's website:

http://susproc.jrc.ec.europa.eu/ScoringSystemOnReparability/index.html



Outline of the presentation

- Part I: Policy context (ENV)
- Part II: Towards a Scoring System on Reparability: key elements of the generic scoring system (JRC)
- Part III: Towards a Scoring System on Reparability: Product-specific aspects for laptops (JRC)
- Part IV: Towards a Scoring System on Reparability: Product-specific aspects for vacuum cleaners (JRC)
- Part V: Towards a Scoring System on Reparability: Product-specific aspects for washing machines (JRC)



Part I: Policy context

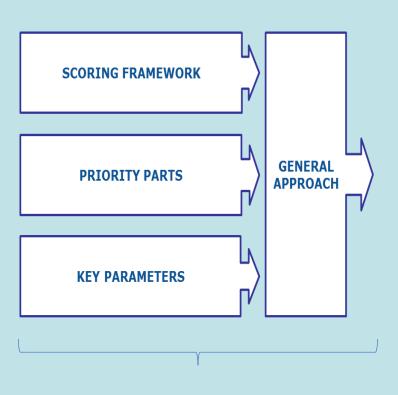
DG ENV



Part II: Key elements of the generic scoring system



Approach



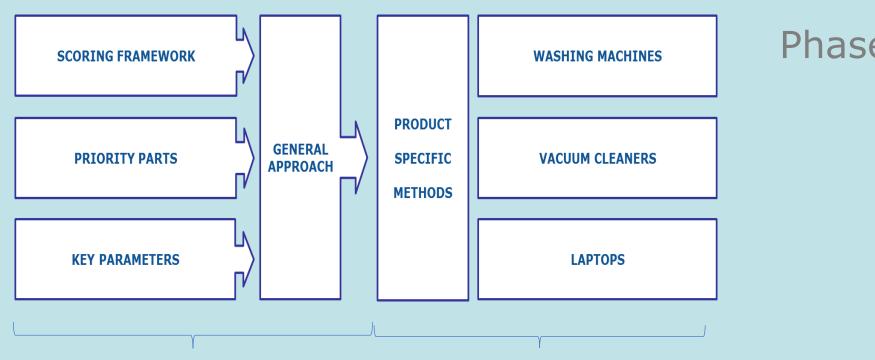
Phase 1A

Phase 1B





Approach



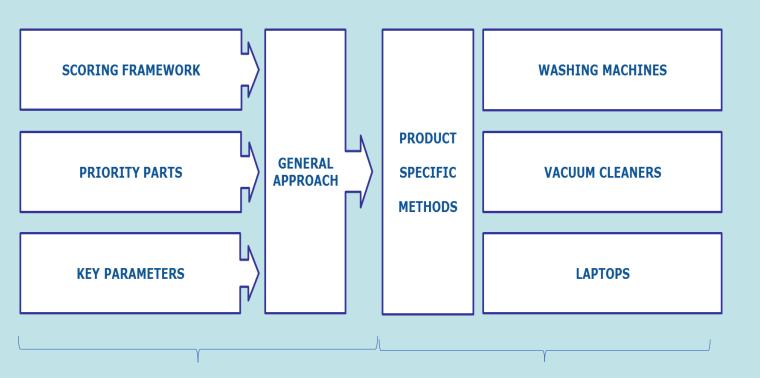
Phase 2

Phase 1A

Phase 1B



Approach



Phase 2: ENV's survey to test consumer understanding and determine best layout for presenting a score

Phase 1A

Phase 1B







Gütezeichen für langlebige, reparaturfreundlich konstruierte elektrische und elektronische Geräte

ONR 192102: 2014 10 01

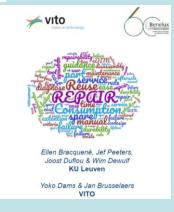
Zusammenfassung:

Mit dieser ONR werden Kriterien für ein Gütezeichen für langlebige, reparaturfreundlich kons und Elektronik-Geräte (Weiß- und Braunware) festgelegt.









Design For Repairability

A Tool for Product Designers

A simple way to extend product life is to improve its repairability. How well are consumers able to fix your product themselves?

* this tool is designed to assess Brown Goods.







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Study for a method to assess the ease of disassembly of electrical and electronic equipment

Method development and application in a flat panel display case study

> Paul Vanegas, Jaf R. Peeters, Dirk Cattrysse Joost R. Duflou (KU Leuven) Paolo Tecchio, Fabrice Mathieux, Fulvio Ardente (JRC)







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And more...





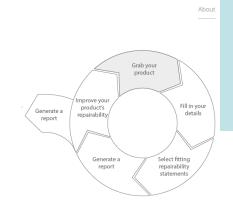




Study for a method to assess the ease of disassembly of electrical and electronic equipment

Method development and application in a flat panel display case study

> Joost R. Duflou (KU Leuven) Paolo Tecchio, Fabrice Mathieux, Fulvio Ardente (JRC) 2016. May



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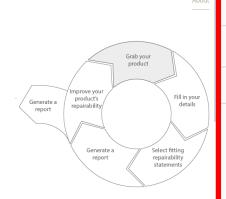




Design For Repairability A Tool for Product Designers

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Reference	prEN 45554
Title	General methods for the assessment of the ability to repair, reuse and upgrade energy related products
Work Item Number	65685
Abstract/Scope	This standard will fulfil requirements in Standardisation request M/543 by defining parameters and methods relevant for assessing the ability to repair and reuse products; the ability to upgrade products, excluding remanufacturing; the ability to access or remove certain components, consumables or assemblies from products to facilitate repair, reuse or upgrade and lastly by defining reusability indexes or criteria.

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Priority parts identification



Priority parts identification

- Needed to reduce the complexity of the assessment
- Components, assemblies, or any other hardware or software constituents which are more important for repair/upgrade:
 - 1. Functionality (primary and secondary functions)
 - 2. Likelihood of failure/upgrade (most typical replacements covered)
- To be evaluated at product group level, based on quantitative information and experts' judgement



Key parameters



Key parameters

Focus on "technical" aspects:

- 1. Attributes, related to the design and sale of products, which can be **influenced by choices of manufacturers**;
- 2. Measurable and/or verifiable objectively at the point of sale through repeatable and reproducible methods;
- 3. Relatively homogeneous at **EU level** (i.e. not influenced directly by regional socio-economic conditions over time).

Economic aspects covered indirectly



1. Disassembly sequence	9. Availability and ease of installation of software and firmware
2. Type, number and visibility of fastenings and	10. Availability of information (e.g. repair and/or
connectors	upgrade manuals, exploded diagrams)
3. Tools needed (availability, complexity, cost)	11. Guarantee issues
4. Ease of access to parts	12. Return models
5. Working environment (e.g. home, professional repair site, manufacturing plant)	13. Data transfer and deletion
6. Level of skills required to undertake the operations	14. Safety issues
7. Provision of diagnostic support and interfaces	15. Availability of OEM qualified service engineers
8. Availability of spare parts	16. Ease of restoring to full working condition after repair

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1. Disassembly depth/sequence	9. Availability and ease of installation of software and firmware
2. Fasteners	10. Availability of information (e.g. repair and/or upgrade manuals, exploded diagrams)
3. Tools	11. Guarantee issues
4. Disassembly time	12. Return models
5. Working environment (e.g. home, professional repair site, manufacturing plant)	13. Data transfer and deletion
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2. Fasteners	10. Availability of information (e.g. repair and/or upgrade manuals, exploded diagrams)
3. Tools	11. Guarantee issues
4. Disassembly time	12. Return models + password reset and
5. Working environment (e.g. home, professional repair site manufacturing plant)	restoration of factory settings 13. Data transfer and deletion
6. Level of skills required to undertake the operations	14. Safety issues
7. Provision of diagnostic support and interfaces	15. Availability of OEM qualified service engineers
8. Availability of spare parts	16. Ease of restoring to full working condition after repair European

Design (= disassemblability) RRU proess

1. Disassembly depth/sequence	5. Diagnosis support and interfaces
2. Fasteners	6 Type and availability of information
3. Tools	7. Spare parts
4. Disassembly time	8. Software and firmware
	9. Skills
	10. password reset and restoration of factory settings
	11. Data transfer and deletion
	12. Guarantee issues

To be tailored to specific product group(s) and related priority part(s) and not biased towards particular repair business models



Assessment framework



Assessment framework

Key aspects:

- Applicability for a broad scope of repair/upgrade strategies
- Comprehensiveness and representativeness for a specific product
- Objective classification/rating criteria for single parameters in relation to a set of priority parts + appropriate A&V procedure
- Limiting inherent elements of value choice and trade-offs
- An aggregation mechanism (incl. weighting) to combine scores
- Understandability and transparency

Ref. to prEN 45554



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Hybrid system:

- 1. Minimum (pass/fail) requirements = entry level
- 2. Rated parameters = scoring (and aggregation)

Ref. to prEN 45554



Minimum requirements and rated parameters

Parameter	Min. req.	Rating
1) Disassembly depth/sequence	X	X
2) Fasteners		X
3) Tools	X	X
4) Disassembly time		X
5) Diagnosis support and interfaces		X
6) Type and availability of	X	X
information		
7) Spare parts	X	X
8) Software and firmware	X	X
9) Skills		X
10) Password reset and restoration		X
of factory settings		
11) Data transfer and deletion		X
12) Guarantee issues		X

- Min. requirements = necessary for repair/upgrade
- **0-1 points** for all relevant parameters
- 0 = repair hindered
- Reparabilitydurability trade-off
- A&V at the point of sale



Aggregation

	Priority Part 1	Priority Part 2		Priority Part N	Parameter Score	Parameter Weight
Parameter #1	S1,1	S1,2		S1,N	S1 = Min [S1,1;; S1,N]	W1
Parameter #2	S2,1	S2,2		S2,N	S2 = Min [S2,1;; S2,N]	W2
Parameter #3	S3,1	\$3,2		S3,N	S3 = Min [S3,1;; S3,N]	W3
Parameter #4	S4,1	\$4,2		\$4,N	S4 = Min [S4,1;; S4,N]	W4
Parameter #5	S5,1	S5,2		S5,N	S5 = Min[S5,1;;S5,N]	W5
Parameter #6	S6,1	S6,2		S6,N	S6 = Min [S6,1;; S6,N]	W6
Parameter #7	S7,1	\$7,2		\$7,N	S7 = Min [S7,1;; S7,N]	W7
Parameter #8	S8	S8		S8	S8	W8
Parameter #9	S9,1	\$9,2		S9,N	S9 = Min [S9,1;; S9,N]	W9
Parameter #10	S10	S10,2		S10,N	S10 = Min [S10,1;; S10,N]	W10
Parameter #11	S11	S11		S11	S11	W11
Parameter #12	S12,1	S12,2		S12,N	S12 = Min [S12,1;; S12,N]	W12
Indices for parts	$I_{RRU,1} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{RRU,2} = \sum_{i=1}^{12} S_i \cdot W$	Ti .	$I_{RRU,3} = \sum_{i=1}^{12} S_i \cdot W_i$		

RRU indices for product

Disassemblability Index $(I_D) = \sum_{i=1}^{4} S_i \cdot W_i$

RRU Process Index $(I_P) = \sum_{5}^{12} S_i \cdot W_i$ Overall RRU Index $(I_{RRU}) = (I_D + I_P) / 2$

Figure 3: Aggregation of the scores assigned to the parameters assessed for a generic product



Aggregation

	Priority Part 1	Priority Part 2		Priority Part N	Parameter Score	Parameter Weight
Parameter #1	S1,1	S1,2		S1,N	S1 = Min [S1,1;; S1,N]	W1
Parameter #2	S2,1	S2,2		\$2,N	S2 = Min [S2,1;; S2,N]	W2
Parameter #3	S3,1	S3,2		S3,N	S3 = Min [S3,1;; S3,N]	W3
Parameter #4	S4.1	S4,2		\$4,N	S4 = Min [S4.1:: S4.N]	W4
Parameter #5	S5,1	S5,2		S5,N	S5 = Min [S5,1;; S5,N]	W5
Parameter #6	S6,1	S6,2		S6,N	S6 = Min [S6,1;; S6,N]	W6
Parameter #7	S7,1	S7,2		\$7,N	S7 = Min [S7,1;; S7,N]	W7
Parameter #8	S8	S8	***	S8	S8	W8
Parameter #9	S9,1	S9,2		S9,N	S9 = Min [S9,1;; S9,N]	W9
Parameter #10	S10	S10,2		S10,N	S10 = Min [S10,1;; S10,N]	W10
Parameter #11	S11	S11		S11	S11	W11
Parameter #12	S12,1	S12,2		S12,N	S12 = Min [S12,1;; S12,N]	W12
Indices for parts	$I_{RRU,1} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{RRU,2} = \sum_{i=1}^{12} S_i \cdot W$	Vi	$I_{RRU,3} = \sum_{i=1}^{12} S_i \cdot W_i$		

RRU indices for product

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Figure 3: Aggregation of the scores assigned to the parameters assessed for a generic product



	Priority Part 1	Priority Part 2		Priority Part N	Parameter Score	Parameter Weight	RRU indices for product
Parameter #1	S1,1	S1,2		S1,N	S1 = Min [S1,1;; S1,N]	W1	
Parameter #2	S2,1	S2,2		S2,N	S2 = Min [S2,1;; S2,N]	W2	
Parameter #3	S3,1	\$3,2		S3,N	S3 = Min [S3,1;; S3,N]	W3	
Parameter #4	S4,1	S4.2		\$4,N	S4 = Min [S4.1:: S4.N]	W4	Disassemblability Index $(I_D) = \sum_{i=1}^{4} S_i \cdot W$
Parameter #5	S5,1	S5,2		S5,N	S5 = Min [S5,1;; S5,N]	W5	10 mars and 10 mar
Parameter #6	S6,1	S6,2		S6,N	S6 = Min [S6,1;; S6,N]	W6	
Parameter #7	S7,1	\$7,2		\$7,N	S7 = Min [S7,1;; S7,N]	W7	
Parameter #8	S8	S8		S8	S8	W8	
Parameter #9	S9,1	\$9,2		S9,N	S9 = Min [S9,1;; S9,N]	W9	
Parameter #10	S10	S10,2	***	S10,N	S10 = Min [S10,1;; S10,N]	W10	•
Parameter #11	S11	S11		S11	S11	W11	
Parameter #12	S12,1	S12,2		S12,N	S12 = Min [S12,1;; S12,N]	W12	RRU Process Index $(I_P) = \sum_{i=1}^{12} S_i \cdot W_i$
Indices for parts	$I_{\text{RRU},1} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{RRU,2} = \sum_{i=1}^{12} S_i \cdot M$	V_i	$I_{\text{RRU},3} = \sum_{1}^{12} S_i \cdot W_i$			Overall RRU Index $(I_{RRU}) = (I_D + I_P) / 2$

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Parameter #2	S2,1	S2,2		S2,N	S2 = Min [S2,1;; S2,N]	W2	
Parameter #3	S3,1	\$3,2		S3,N	S3 = Min[S3,1;; S3,N]	W3	
Parameter #4	S4,1	S4,2		S4,N	S4 = Min [S4.1:: S4.N]	W4	Disassemblability Index $(I_D) = \sum_{1}^{4}$
Parameter #5	S5,1	S5,2		S5,N	S5 = Min [S5,1;; S5,N]	W5	
Parameter #6	S6,1	S6,2		S6,N	S6 = Min [S6,1;; S6,N]	W6	1
Parameter #7	S7,1	\$7,2		S7,N	S7 = Min [S7,1;; S7,N]	W7	
Parameter #8	S8	S8	***	S8	S8	W8	
Parameter #9	S9,1	\$9,2		S9,N	S9 = Min [S9,1;; S9,N]	W9	
Parameter #10	S10	S10,2		S10,N	S10 = Min [S10,1;; S10,N]	W10	,
Parameter #11	S11	S11		S11	S11	W11	
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Parameter #2	S2,1	S2,2	 S2,N	S2 = Min [S2,1;; S2,N]	W2	
Parameter #3	S3,1	S3,2	 S3,N	S3 = Min [S3,1;; S3,N]	W3	
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Parameter #10	S10	S10,2	 S10,N	S10 = Min [S10,1;; S10,N]	W10	•
Parameter #11	S11	S11	 S11	S11	W11	
Parameter #12	S12,1	S12,2	 S12,N	S12 = Min [S12,1;; S12,N]	W12	RRU Process Index $(I_P) = \sum_{i=1}^{12} S_i \cdot W_i$
Indices for parts	$I_{RRU,1} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{RRU,2} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{\text{RRU},3} = \sum_{i=1}^{12} S_i \cdot W_i$			Overall RRU Index $(I_{RRU}) = (I_D + I_P) / I_{RRU}$

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Parameter #7	\$7,1	\$7,2	 \$7,N	S7 = Min [S7,1;; S7,N]	W7	1
Parameter #8	S8	S8	 S8	S8	W8	1
Parameter #9	S9,1	S9,2	 S9,N	S9 = Min [S9,1;; S9,N]	W9	
Parameter #10	S10	S10,2	 S10,N	S10 = Min [S10,1;; S10,N]	W10	▼
Parameter #11	S11	S11	 S11	S11	W11	
Parameter #12	S12,1	S12,2	 S12,N	S12 = Min [S12,1;; S12,N]	W12	RRU Process Index $(I_P) = \sum_{i=1}^{12} S_i \cdot W_i$
Indices for parts	$I_{RRU,1} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{\text{RRU},2} = \sum_{i=1}^{12} S_i \cdot W_i$	$I_{\text{RRU},3} = \sum_{i=1}^{12} S_i \cdot W_i$			Overall RRU Index $(I_{RRU}) = (I_D + I_P) / 2$

Figure 3: Aggregation of the scores assigned to the parameters assessed for a generic product

To be refined and tailored to specific product group(s)



Reporting

Options:

1. Binary (pass/fail)



2. Traffic lights



3. 0-5 stars (or spanners, wrenches, ...)



4. Alphabetic (A-to-X)

5. Number (e.g. 0-to-1; 0-to-10; 0-to-100)

Consumers' understanding to be tested in a survey Background info for transparency



Questions and comments

Main points of discussion:

- Key parameters selected
- Design of the A&V framework: min requirements + rating
- Weighting and aggregation in indices

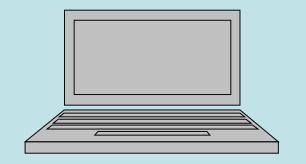
• ...



Part III: Product-specific aspects for laptops

Product description

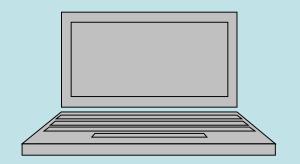
'Laptop Computers' also referred as 'Notebook Computer'
means a computer designed specifically for portability and to
be operated for extended periods of time both with and
without a direct connection to an AC mains power source.
COMMISSION DECISION (EU) 2016/1371 (EU Ecolabel) use
the term notebook computers.





Product characteristics

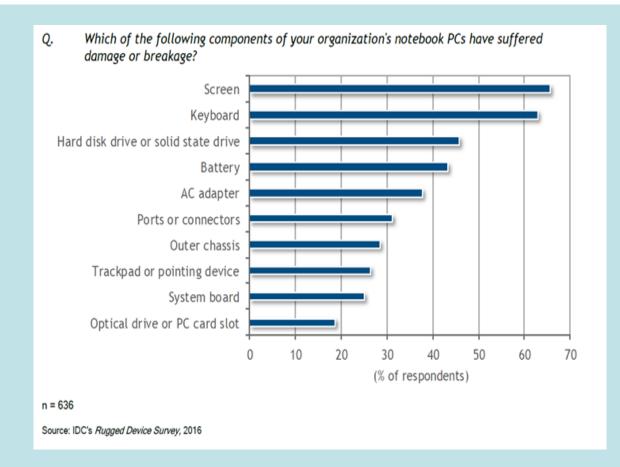
- Electronic product: fast innovation cycle
- Portable device: easy displacement to a repair shop
- Portable device: a relevant share of damages from accident (e.g. laptop dropped while being carried)
- Software related aspects play an important role in the repair process (e.g. updates / data erasure / factory reset)





Background information

- (JRC 2018) Analysis of material efficiency aspects of personal computers product group
- IDC 2016: White Paper Pay Now, Save Later: The Business Case for Rugged Devices
- Interview with stakeholders
- Typical lifetimes: ~4-7 years (avg. 5 years)





Priority parts list

Priority Part	Relevance for repair	Relevance for upgrade
Screen	1, 2, 3, 4	
Keyboards	1, 2, 3, 4	
Storage (SDD)	1, 2, 3, 4	1, 3
Battery	1, 2, 3, 4	
External Power Supply	1, 2, 3, 4	
Ports / Connectors	1, 2, 3, 4	
Covers	1, 2, 3, 4	
Trackpad	1, 2, 3, 4	
Mother board	1, 2, 3, 4	
Optical Drive	1, 2	
Fan and cooling fins	1, 3, 4	
Random Access Memory (RAM)		1, 3
Graphic Processing Unit		3
Software and Firmware		1, 3

- 1* JRC 2018
- 2* IDC 2016
- 3* Stakeholder's opinion
- 4* Main functionality
- battery could be not relevant under specific conditions:
 - Number of cycles (e.g. 1000)
 - Capacity retention (e.g. 60% or 80%)



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time

Design for disassembly



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time

Design for disassembly



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



Overview 1/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
1) Disassembly	Info	Number of steps		
depth/sequence			A: Description	
2) Fasteners and	None	Reversibility / reusability	V: Disassembly	Normal = 1
connectors			Test	
3) Tools	Disassembly with existing	Common / proprietary		
	tools	tools		
5) Diagnosis support	none	Level of support	A: Description	
and interfaces			V: Check of actual availability	Normal = 1
			·	
6) Type and	Identification / instructions	Target group:	A: Description	
availability of	/ troubleshooting chart /	- Public	V: Check of actual	
information	disassembly sequence /	- Independent repairers	availability	High = 2
	upgrade info / spare parts /	- Authorized repairers		
	guarantee info			



Overview 2/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
7) Spare parts	• 4 years	• Period of time (4/7 yrs)	A: Declaration	High = 2
	• 2 days delivery	Target Group	V: Market availability	
	 price available 	• Interface		
8) Software and	• 4 years updates	Period of time	A: Declaration	High = 2
firmware	• open source		V: Market availability	
	compatible			
	• impact of the updates			
9) Skills	none	Level of skills needed	A: Declaration	Normal = 1
			V: Check information	
10) Password reset	none	Integrated / external /	A: Declaration	Normal = 1
and restoration of		service	V: Check availability	
factory settings				
11) Data transfer and	none	Built-in or	A: Declaration	Normal = 1
deletion		On request	V: Check availability	
12) Guarantee	none	availability of a	A: Declaration	Normal = 1
		"commercial guarantee /	V: Check availability	
		extended warranty"		Europea

Questions and comments

Main points of discussion for LAPTOPS:

- Scope granularity
- List of priority parts
- Selection of key parameters
- A&V framework (min requirements, rating, weighting and aggregation)
- Spare parts availability and software/firmware update (e.g. for at least 4 years, compatibility with free operating systems, reversibility)

• ...



Part IV: Product-specific aspects for vacuum cleaners





Product characteristics

- Existing durability requirements on the motor and hose under Ecodesign
- Good maintenance of the product plays an important role
- Easy displacement to a repair shop
- Upgrade also with physical parts (e.g. nozzle)
- Software related aspects play role in the repair process of robot type (e.g. updates)





Background information

- (KU Leuven 2018) Repairability criteria for energy related products Study in the BeNeLux context to evaluate the options to extend the product life time - Final Report
- (Viegand Maagoe 2018) Review study of ecodesign and energy labelling for vacuum cleaners
- Feedback from stakeholders
- Typical lifetime: 8 years



Priority parts list

Priority Part	Relevance for repair	Relevance for upgrade
Hose**	1,2	
Power cable	1	
Brushes/Nozzles	1,2	2
Switches/Electronic Board	1	
Wheels	1	
Motor and motor brushes**	2	
Belt broken (drive-belt rotating brush)	2	
Filters	2	
Software/Firmware		2

- 1* Test Achates
- 2* Stakeholder's feedback

** The implementation of durability requirements according to the Commission Regulation 666/2013 should mitigate the risk for premature failures of this priority part – reparability/upgradability as complementary



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time

Design for disassembly



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



- 1) Disassembly depth/sequence
- 2) **Fasteners**
- 3) **Tools**
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



Overview 1/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
1) Disassembly depth/sequence	Info	Number of steps		
2) Fasteners and connectors	None	Reversibility / reusability	A: Description V: Disassembly Test	High = 2
3) Tools	Disassembly with existing tools	Common / proprietary tools	v. Disassemoly lest	
5) Diagnosis support and interfaces	None	Level of support	A: Description V: Check of actual availability	Normal = 1
6) Type and availability of information	Identification / maintenance / troubleshooting chart / disassembly sequence	Target group: - Public - Independent repairers	A: Description V: Check of actual availability	High = 2
	/ upgrade info / spare parts / guarantee info	- Authorized repairers		European

Overview 2/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
7) Spare parts	5 years2 days deliveryPrice available	 Period of time > 8 yrs = 1 pt 5-8 yrs = 0.5 pt Target Group Interface 	A: Declaration V: Market availability	High = 2
8) Software and firmware [only for robot type]	• 5 years updates	Period of time and fee to access > 8 yr and free = 1 pt 5-8 yr and free = 0.66 pt = 5 yr = 0.33 pt	A: Declaration V: Market availability	Normal = 1
9) Skills	None	Level of skills needed	A: Declaration V: Check information	Normal = 1
12) Guarantee	None	"commercial guarantee/ extended warranty" > 8 yr = 1 pt 5-8 yr = 0.66 pt < 5 yr = 0.33 pt	A: Declaration V: Check availability	Normal = 1 European

Questions and comments

Main points of discussion for VC:

- Scope granularity: should VC be analyzed as 1 product group or there is a need to analyze sub-categories of product?
- List of priority parts
- Selection of key parameters
- A&V framework (min requirements, rating, weighting and aggregation)
- Spare parts availability and software/firmware update (e.g. for at least 5 years)
- •



Part V: Product-specific aspects for washing machine

Washing Machine: appliance for cleaning and rinsing of textiles using water which may also have a means of extracting excess water from the textiles.

- Vertical axis washing machine
- Horizontal axis washing machine

Resource efficiency draft eco-design requirements:

- Spare part availability (≥ 7 years)
- Delivery of spare parts (≤ 3 weeks)
- Common available tools
- Access to the repair and maintenance information





Product characteristics

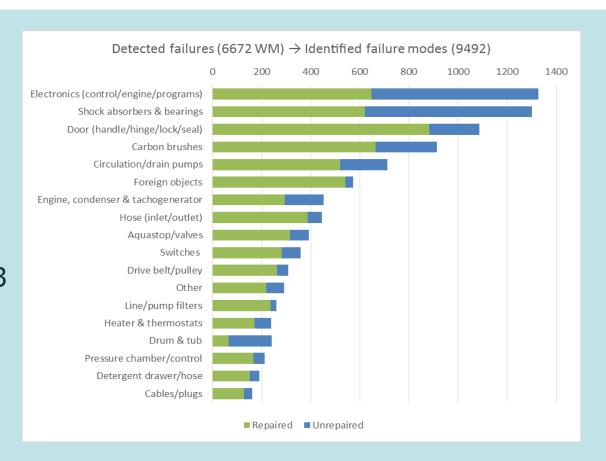
- Medium large appliance: a trained technician might normally come to your home to repair
- Repair process: provided mainly by professional repairers (limited DIY)
- Cost of repair can be very high compared to a new product cost
- Diagnosis support and interfaces before intervention of a professional repairer





Background information

- (JRC 2017) Preparatory study Ecodesign and Energy Label for household washing machines and household washer dryers
- (JRC 2017). Study for the development of and endurance testing method for washing machines. Luxembourg: Publications Office of the European Union. ISBN 978-92-79-73185-3





Priority parts list

Part	Relevance for repair	Relevance for upgrade
1) Motor (Carbon brushes)	1,2,3	
2) Pumps	1,2,3	
3) Shock absorbers	1,2,3	
4) Washing drum, drum spider and related ball bearings	1,2,3	
5) Heaters, heating elements, and thermostats	1,2,3	
6) Door hinge, seal, locking assembly	1,2,3	
7) Piping and related equipment including all hoses, valves and filters	1,2,3	
9) Printed Circuit Board	1,2,3	
10) Liquid crystal displays	1,2,3	
11) Software/firmware		3

Priority Parts based on the Draft Ecodesign Regulation (except software)

Supporting docs:

1* JRC 2017 on endurance testing

2* JRC Ecodesign Preparatory Study

3* Stakeholder's feedback



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time

Design for disassembly



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



- 1) Disassembly depth/sequence
- 2) Fasteners
- 3) Tools
- 4) Disassembly time
- 5) Diagnosis support and interfaces
- 6) Type and availability of information
- 7) Spare parts
- 8) Software and firmware
- 9) Skills
- 10) Password reset and restoration of factory settings
- 11) Data transfer and deletion
- 12) Guarantee

Design for disassembly

Repair / upgrade process



Overview 1/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
1) Disassembly	Info	Continuous rating		High = 2
depth/sequence		based on the number	A: Description	
		of steps	V: Disassembly Test	
2) Fasteners and	None	Reversibility /		
connectors		reusability		
4) Disassembly time	None	Continuous rating		
5) Diagnosis support	None	Level of support	A: Description	High = 2
and interfaces			V: Check of actual	
			availability	
6) Type and	Identification /	Public = 1 points	A: Description	High = 2
availability of	instructions /	Available to repairers	V: Check of actual	
information	troubleshooting chart /	= 0.5 points	availability	
	disassembly sequence			
	/ upgrade info / spare			
	parts / guarantee info			



Overview 2/2

Parameter	Min. requirement	Rating classes	Ass / Ver	Weight
7) Spare parts	7 years3 weeks deliveryprice available	Availability period 7-11 years = 0.5 pt. 11 years = 1 pt. Type of interface • Proprietary • Not proprietary • Standard	A: Declaration V: Market availability	High = 2
8) Software and firmware	• 7 years updates	11 years free support = 1 pt 7-11 years free support = 0.66 pt 7 years support = 0.33 pt	A: Declaration V: Market availability	Normal = 1
12) Guarantee	None	availability of a "commercial guarantee" including commitment to repair > 5 years = 1 pt.	A: Declaration V: Check availability	High = 2
		3-5 years = 0.66 pt. 3 years = 0.33 pt.		European Commission

Questions and comments

Main points of discussion for WM:

- Scope granularity
- List of priority parts
- Selection of key parameters
- A&V framework (min requirements, rating, weighting and aggregation)
- Spare parts availability and software/firmware update (e.g. for at least 7 years)

•



Conclusive remarks



Agenda of the day

Schedule	Topic
09:00 - 09:15	Registration and welcome
	Round table and objectives of the meeting (JRC)
09:15 - 9:45	Part I: Policy context (ENV)
9:45 - 11:00	Part II: Towards a Scoring System on Reparability: key elements of the generic scoring system (JRC)
11:00 - 11:15	Coffee break
11:15 - 13:00	Part III: Towards a Scoring System on Reparability: Product-specific aspects for laptops (JRC)
13:00 - 13:45	Lunch break
13:45 - 15:30	Part IV: Towards a Scoring System on Reparability: Product-specific aspects for vacuum cleaners (JRC)
15:30 - 15:45	Coffee break
15:45 - 17:30	Part V: Towards a Scoring System on Reparability: Product-specific aspects for washing machines (JRC)
17:30 - 18:00	AOB, wrap-up, next steps and conclusion (JRC)

Process

- Apr 2018:
 - Official launch of the study and webpage creation
 - TWG of experts created (above 140 persons on June 2018)
- Apr-May 2018: questionnaire (25+2 replies)
- Jun 2018: 1st report and 1st meeting in Seville (general approach)
- Oct 2018: 2nd draft report (on public consultation until 16 Nov 2018)
- Nov 2018: 2nd meeting in Brussels (revised general approach + specific PGs)
- End of the year: final report

Project's website:

http://susproc.jrc.ec.europa.eu/ScoringSystemOnReparability/index.html



Thanks for your attention

Functional Mail Box:

JRC-B5-REPAIRSCORE@ec.europa.eu

Study website:

http://susproc.jrc.ec.europa.eu/ScoringSystemOnReparability/contactus.cfm

