

# The European Commission's science and knowledge service

Joint Research Centre

## Webinar: Completing the survey for your test

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# Webinar agenda

- Test result submissions
- Aims and objectives of the survey
- Recommendations for completing it
- Structure and access to the survey
- Next steps

# Results submitted by testers (1)

|                                   |     |     |
|-----------------------------------|-----|-----|
| <b>Total numbers of testers</b>   | 136 |     |
| Testers submitting results        | 79  | 58% |
| Confirmed non-submissions         | 13  | 10% |
| No response (3 prompts via email) | 44  | 32% |

## % managing to submit by EU region

|       |    |     |
|-------|----|-----|
| North | 42 | 71% |
| West  | 47 | 53% |
| East  | 11 | 27% |
| South | 36 | 58% |

# Results submitted by testers (2)

## % managing to submit

|                                   |     |
|-----------------------------------|-----|
| Academic/research institution     | 57% |
| Asset manager                     | 0%  |
| Building or product certifier     | 0%  |
| Construction company              | 88% |
| Construction product manufacturer | 69% |
| Design team members               | 54% |
| Consulting services               | 38% |
| Property developer/investor       | 64% |
| Public authorities                | 73% |
| Trade association                 | 50% |

# Aims and objectives of the survey

Your **experience** using Level(s) is as important as the results obtained

**Aim:** to obtain feedback on testers' experience of applying Level(s) to your building project

- How useful was Level(s) for assessing the buildings performance?
- How did the design of Level(s) support the process of making the assessment?
- How user friendly were the selected indicators and life cycle tools, together with their supporting guidance?

# Recommendations

- ✓ Before completing the survey
  - review the questions with all the project team
  - Identify the main challenges and issues that you faced in trying to use Level(s) as a whole and the individual indicators
- ✓ Save the survey frequently as you complete it, so as not to lose any work
- ✓ Please inform the IT helpdesk if you encounter any problems

# Accessing the survey

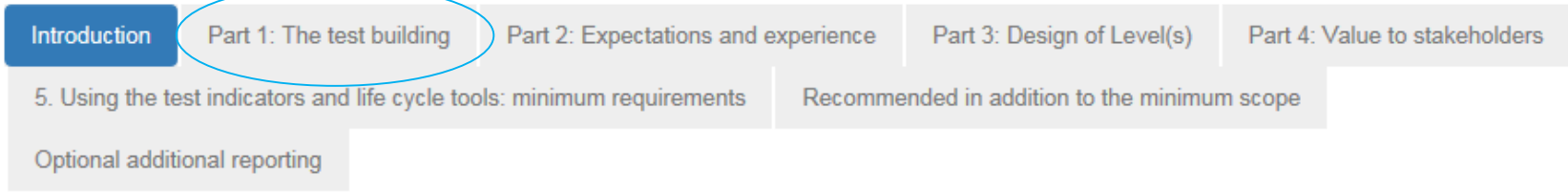
Completed via the **EU Survey platform**

**Weblink:** [https://ec.europa.eu/eusurvey/runner/Levels\\_test\\_survey](https://ec.europa.eu/eusurvey/runner/Levels_test_survey)

**Password:** levelstest

The screenshot shows the 'Level(s) test phase survey' interface on the EU Survey platform. The top navigation bar includes 'EUSurvey', 'Login', 'Help', and 'Language'. A checkbox is checked for 'Save a backup on your local computer (disable if you are using a public/shared computer)'. The main content area is titled 'Level(s) test phase survey' and features a 'Pages' section with tabs for 'Introduction', 'Part 1: The test building', 'Part 2: Expectations and experience', 'Part 3: Design of Level(s)', and 'Part 4: Value to stakeholders'. The 'Introduction' tab is active, displaying the text: 'Thank you for taking part in the Level(s) test phase. The involvement of your test building is important to the future development of Level(s). As well as the results of your test, the Commission is interested in your experience using Level(s). The aim of this survey is therefore to obtain feedback on testers' experience of using Level(s). Your response to the questions will form part of the Commission's evaluation of the success of the test. The Commission wishes to obtain feedback on three key aspects of your project's test of Level(s):' followed by a bulleted list of questions. Below this, it states: 'Before completing the survey it is recommended that the questions are reviewed with all those in the project team who have been involved in the test in order to capture the experience and feedback of the team as a whole. It is recommended to save the survey frequently as you complete it, so as not to lose any work. Please make sure to complete section 5 for all the indicators that you have tested. All testers must submit their surveys in EU Survey at the latest by the 30th September 2019. If you encounter any problems using EU Survey, please let us know by emailing: [jrc-b5-levels@ec.europa.eu](mailto:jrc-b5-levels@ec.europa.eu)'. A 'Next' button is located at the bottom of the main content area. The right sidebar contains 'Views' (Standard, Accessibility Mode), 'Languages' ([EN] English), 'Contact' (JRC-B5-LEVELS@ec.europa.eu), and a 'Download PDF version' link. A 'Save as Draft' button is also present.

# Structure of the survey



Please choose only one option

Team response  
 Individual response

**Q1.8 Please indicate which of the following stakeholders have been involved in the test.**  
Your choice will reveal questions of relevance to each stakeholder in **Section 4** of the survey.

Public authorities involved in the test, including as clients and investors in the building.  
 Private investors and owners of the building asset  
 Building design and construction professionals involved in the building project

**Q1.9 At which project stage have you tested Level(s)?**

Please select the relevant stage

Design stage  
 Construction  
 Completion and handover  
 Occupation

**Q1.10 Which indicators and life cycle tools have been tested?**  
Your test choice will generate a set of questions for each indicator and tool in **Section 5** of the survey.

**The Level(s) test minimum reporting requirements**

Please select which indicators and life cycle tools, and the highest Level tested

|   | Level 1                          | Level 2               | Level 3               |
|---|----------------------------------|-----------------------|-----------------------|
| 1.1 Use stage energy consumption                    | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2.3 Construction and demolition waste and materials | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3.1 Use stage water consumption                     | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/> |
| 4.1 Indoor air quality                              | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4.2 Time out of thermal comfort range               | <input type="radio"/>            | <input type="radio"/> | <input type="radio"/> |

Questions for different types of testers

Questions sets for each indicator and life cycle tool tested



# Help and support

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## Support

Before contacting us - did you check out our [FAQs](#)?

\*Contact reason

|                                    |
|------------------------------------|
| I have a general question          |
| I have an idea to improve EUSurvey |
| I want to report a problem         |
| Other reason                       |

Your name

Nicholas DODD

\*Your e-mail address (for later contact)

nicholas.dodd@ec.europa.eu

\*Subject of your request

\*Your message to us

Please understand that we can only accept support requests written in English or French. Try to include as much information as possible:

- What steps did you take to get to the problem you encountered?
- A link to the page where you encountered the problem will be helpful
- What can we do to better support your specific business cases?

# Submitting your survey

## Next steps?

- ✓ Login to [EU Survey](#) to open and save your survey file
- ✓ Bring together the team to prepare your [survey response](#)
- ✓ Please submit a [support request](#) if you encounter any problems

Deadline is [30<sup>th</sup> September 2019](#)

# Level(s) test phase

## Helpdesk

[jrc-b5-levels@ec.europa.eu](mailto:jrc-b5-levels@ec.europa.eu)

## EU Survey

[https://ec.europa.eu/eusurvey/runner/Levels\\_test\\_survey](https://ec.europa.eu/eusurvey/runner/Levels_test_survey)