

Revision of the EU Ecolabel criteria for detergent and cleaning products

Proposals for discussion in the 2nd sub-AHWG meeting for all product groups protocols/frameworks to prove compliance with the criterion Fitness for Use (FfU)

The product groups (PGs) under the scope of the EU Ecolabel criteria under revision are:

• "Dishwasher detergents"	DD
• "Industrial and institutional automatic dishwasher detergents".	IIDD
• "Laundry detergents"	LD
• "Industrial and institutional laundry detergents"	IILD
• "Hand dishwashing detergents".	HDD
• "Hard surface cleaning products"	HSC

This document is a compilation of proposals on how existing (in force) criteria protocols/frameworks proving compliance with the FfU criterion could be modified/updated according to evidences gathered by the JRC, inclusive stakeholders feedback. It has been created to facilitate the discussion with members of the sub-AHWG on FfU during its 2nd meeting. Note it has been created based on the compilation containing all existing protocols/frameworks prepared and shared in preparation for the 1st FfU sub-AHWG meeting, held on the 11th June 2024.

In this document containing proposals for discussion, any change to the existing protocols/frameworks is highlighted in blue font, with deletions also showing strikethrough (~~like this~~) and proposals not (~~like this~~). In some cases, the intention is to discuss few possible options for change (proposals) but, for the sake of readability, only one is reflected in this compilation while alternative ones are shared separately in a background document prepared specifically for this 2nd FfU sub-AHWG meeting. Additionally to these alternative proposals for discussions and questions priming discussion, this background document contains short rationales describing the reasons for the proposals made. Whatever the document being used, note that the base text used in all cases is that of the existing criteria accessible via the EU Ecolabel website. The aforementioned protocols/frameworks are:

LD (1)	<i>EU Ecolabel protocol for testing laundry detergents</i>
	<i>EU Ecolabel protocol for testing stain removers</i>
IILD	<i>Framework for performance testing for industrial and institutional laundry detergents (2)</i>
DD	<i>Framework performance test for dishwasher detergents (3) (most updated version of EN 50242/EN 60436 or IKW standard test (4) as modified by this DD EU Ecolabel Framework)</i>
IIDD	<i>Framework for performance testing for industrial and institutional dishwasher detergents (5)</i>
HDD	<i>Framework for testing performance for hand dishwashing detergents (6)</i>
HSC	<i>Framework for testing the performance of hard surface cleaners (7)</i>

¹ Both test for LD in same document -> https://environment.ec.europa.eu/document/download/557d8ab5-4e75-41a4-a901-1548be7f685d_en?filename=fitness%20performance%20LD_V1.7_June%202023.pdf

² https://environment.ec.europa.eu/document/download/789ae131-ee3a-4cdd-bfcd-6389aa3d8caa_en?filename=fitness%20performance%20IILD_V1.1_June%202023_0.pdf

³ https://environment.ec.europa.eu/document/download/ad5b72eb-dab6-4a64-9a37-53d028fec8d7_en?filename=Framework%20Fitness%20Performance%20-%20Dishwasher%20Detergent.pdf

⁴ https://www.ikw.org/fileadmin/IKW_Dateien/downloads/Haushaltspflege/2016_EQ_Dishwasher_Detergents_Part_B_Update_2015_aktualisiert.pdf

⁵ https://environment.ec.europa.eu/document/download/2a924067-033a-449d-808d-7586475a8cfc_en?filename=fitness_performance_IIDD_20180111.pdf

⁶ https://environment.ec.europa.eu/document/download/e0f5e99e-082e-4a70-91ee-70d7d9d00062_en?filename=Framework%20Fitness%20Performance%20-%20HDD.pdf

⁷ https://environment.ec.europa.eu/document/download/462d278a-2140-4bd2-bad2-fe0cf4a7b37a_en?filename=Fitness%20Performance%20-%20Hard%20Surface%20Cleaning%20Products_rev1.2.pdf

1 Revision Version 1.0; September 2024

2 [LD] Revised EU Ecolabel protocol for testing laundry detergents

3

4

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14

15 Abbreviations

HDD	Heavy duty detergent	DTI	Dye transfer inhibition
CSD	Colour safe detergent	SBL	Soil ballast load
LDD	Light duty detergent	PC	Sodium percarbonate
SR	Stain removal	TAED	Tetra acetyl ethylene diamine
BDW	Basic degree of whiteness	PVP	Polyvinylpyrrolidone
CM	Colour maintenance	CO	Cotton
PA	Polyamide	PES	Polyester
PES/CO	Polyester/cotton	WO	Wool
SI	Silk	AISE	International Association for Soaps, Detergents and Maintenance Products

16

17 Disclaimer

18 Note that throughout this protocol there might be mention to specific commercial products, brands
 19 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
 20 users of this document, thus not constituting any endorsement by the ~~XXX~~ of such product/s named.
 21 Also, note that equivalent products might be commercially available after de date of publication of
 22 this protocol under different names/codes.

23

24 0. Background

25 This test protocol serves as a means of proof to show compliance with the criterion "Fitness
 26 for use" of the Commission Decision (EU) ~~2017/1218 of 23 June 2017~~ XXXX/YYYY
 27 establishing EU Ecolabel criteria for "Laundry detergents". The product shall be fit for use,
 28 meeting the needs of users.

29 The test is for products that fall under the scope of the product group "Laundry detergents",
 30 which includes laundry detergents and stain removers. For each of these products, a different
 31 performance test is published, as specified in the Section 3.1 "Range of application".

32 The performance test for laundry detergents shall show that laundry detergents achieve
 33 good washing performance according to soil and stain removal, basic degree of whiteness,

34 colour maintenance and dye transfer inhibition criteria. The product shall meet the
35 requirements for wash performance set out in all the criteria listed in Section 1.

36

37 1. Test criteria

- 38 - soil and stain removal (SR)
- 39 - basic degree of whiteness (BDW)
- 40 - colour maintenance (CM)
- 41 - dye transfer inhibition (DTI)

42

43 2. Laboratory requirements to conduct the testing.

44 The manufacturer's test laboratory or/and an external test laboratory can be approved to
45 conduct testing to document effectiveness of laundry detergents if the following
46 requirements are met:

- 47 — it must be possible for EU Ecolabel competent bodies to monitor the performance of testing (e.g.
48 on-site visits to the laboratory),
- 49 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
50 sheets),
- 51 — whenever possible, the samples must be made anonymous for the test laboratory (e.g. product A
52 and product B).
- 53 — the test laboratories must be equipped with the devices described in the test method,
- 54 — performance of the effectiveness test as well as the test method must be described in the quality
55 control system.

56

57 Competent bodies shall preferentially recognise attestations which are issued by bodies
58 accredited in accordance with the relevant harmonised standard for testing and calibration
59 laboratories and verifications by bodies that are accredited in accordance with the relevant
60 harmonised standard for bodies certifying products, processes and services. Accreditation
61 shall be carried out in accordance with Regulation (EC) No 765/2008 of the European
62 Parliament and of the Council

63

64 3. Materials and conditions

65 The test institute must be able to prove compliance with all the test conditions laid down in
66 the following paragraphs. Documentation demonstrating compliance with all the test
67 conditions shall be part of the test report.

68

69 3.1. Range of application:

70 In the context of the EU Ecolabel, this performance test can be applied to the following types
71 of laundry detergents and stain removers:

- 72 - Heavy-duty detergent (HDD) means a detergent used for ordinary washing of white
73 textiles at any temperature
- 74 - Colour-safe detergent (CSD) means a detergent used for ordinary washing of
75 coloured textiles at any temperature
- 76 - Light-duty detergent (LDD) means a detergent intended for delicate fabrics

77

78 *3.2. Washing machine types:*

79 Programmable electronic [Miele](#) household washing machines [with stable performance /](#)
 80 [guaranteed reproducibility across models / washes, capable of disabling fuzzy logic \(e.g. Miele](#)
 81 [WCI 360 WPS WTL⁸\)](#) are eligible. Aiming to ensure equal testing conditions across washing
 82 machine models, water and energy consumption shall be monitored and recorded. They shall
 83 be calibrated and validated, at the minimum, every year.

84 [Fuzzy logic type control shall be disabled and washing machines shall ~~which~~ fulfil the](#)
 85 [following requirements:](#)

86

87 Table 1. Washing machine and wash programmes specifications

	Cotton wash program (at 30 °C, 20 °C ^a , 15 °C ^{ab})	Delicate/Synthetic program [#] (at 30 °C, 20 °C ^a , 15 °C ^b)
Duration main wash	50-70 min	30-40 min
Total program duration	100-120 min	55-65 min
Water quantity main wash	105±2 l	20±2 l
Total water quantity	55±5 l	64±5 l
Number of rinse cycles	3	3
Final spin speed	1200 rpm ⁹	600 rpm

88

^afor cold water products

89

^{ab} most of the older machines do not offer cold water programs. Those machines which offer cold water
 90 programmes normally heat up the entering water to 21 °C, which can be used for products that claim to be
 91 effective at 20 °C ("cold water products"). For test runs at 15 °C the heating elements of the washing machine
 92 have to be disconnected to prevent the heat up

93

[#]some newer washing machines offer an equivalent synthetic program

94

[Fuzzy logic type control shall be disabled.](#)

95

96

3.3. Water conditions:

97

Water hardness: 2,5 ± 0,2 mmol CaCO₃/l ([equivalent to 14.0 ± 2.81°d](#)). The Ca/Mg ratio shall be
 98 3 ± 0,5.

99

Water inlet temperature: 20,0 ± 4,0 °C, except for those products that claim to be effective
 100 at lower temperatures. The water inlet temperature for products that claim to be effective
 101 at lower temperatures shall be 15,0 ± 4,0 °C, but the reference product shall be tested in this
 102 case at 20,0 ± 4,0 °C.

103

The amount of water shall be controlled along the washing process, if possible.

104

The water hardness and the water inlet temperature shall be reported for the test product
 105 and reference detergent.

106

107

3.4. Ballast load:

108

[For HDD and CSD:](#) cotton or [synthetics/blends \(polyester/cotton\)](#) ballast load.

⁸ WCI 360 WPS WTL is the trade name of a product supplied and/or manufactured by Miele. Equivalent products may be used
 if they can be shown to lead to the same results. ~~Miele machine was proposed as a reference machine due to its stable
 performance and regular quality of the outcomes.~~

For use in laboratories, Miele launched a special line of machines where the fuzzy logic can be disabled (e.g. Miele WCI 360
 WPS WTL).

Another machine could be used as reference machine if it provides similar performance for a comparable programme.

⁹ Other spin can be used but it should be at least 900 rpm

109 The ~~cotton~~ base load ~~of cotton~~ shall consist of ~~cotton~~-pillowcases and ~~cotton~~-huckaback
 110 towels¹⁰ while the synthetics/blends base load shall consist of men's shirts and pillowcases¹¹,
 111 both conforming the latest version of the IEC 60456 "Clothes washing machines for
 112 household use – Methods for measuring the Performance"¹²

113 For LDD: polyester ballast load.



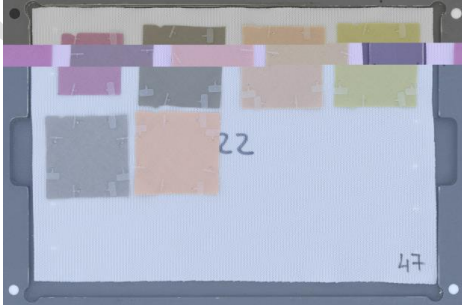
114 The base load shall consist of double knitted polyester in pieces conforming to the following
 115 specifications¹².

116

117 Table 2. Ballast load for LDD

	Knitted polyester fabric.
Mass	35 ± 3 g
Mass per unit area	200 ± 25 g/m ²
Pieces	30±3cm x 30±3cm, double layer sewn along all four edges

118

	  	
<p>Figure 1: Marking of the stain sets</p>	<p>Figure 2: Fixing of the stain sets on the base load</p>	<p>Figure 3: Marking of the stain sets</p>

¹⁰ Examples of ~~cotton~~ commercial article codes are W-IEC T13 or E-353 for ~~cotton~~ pillow cases and W-IEC T12 or E-351 for Huckaback Towels

¹¹ Examples of synthetics/blends (polyester/cotton) commercial article codes are W-IEC T14 for men's shirt and W-IEC T15 for pillow cases.

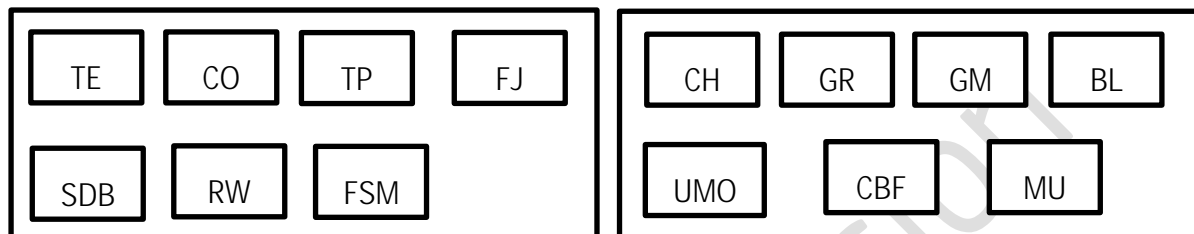
¹² Examples of commercial article codes are W-IEC MW or CFT E-356

119

120 3.5. Stains set

121 The current AISE stain set ~~should be used~~ (x14 stains; as described in Section 3.9.c.). ~~Two~~ sets
 122 of stains ~~should be used~~ per wash cycle (in the same batch) ~~should be used~~. ~~Do not mark~~
 123 ~~with a water-resistant pen~~ each stain ~~as the Figure 1~~. Fix the stains on the loads with a plastic
 124 staple ~~with a gun on the load, as shown in~~ (See Figure 2 ~~and Figure 3~~ and See Figure 4) ~~for~~
 125 ~~an example of how the stains can be fixed.~~

126



127

128 Figure 4. ~~Example on how to fix~~ stains on the load ~~(example)~~ (See Table 10. for
 129 abbreviations)

130

131 ~~Abbreviations stand for the type of soiling as indicated in Table 10.~~

132 Alternatively, the stains can be stitched together beforehand to make a full test strip. Then,
 133 this strip must be fixed on a hand towel before washing.

134 ~~Another possibility is using~~ ~~are to use~~ a ready to use stain monitor, namely a commercial
 135 product already delivered with stains fixed to the fabric ⁽¹³⁾

136

137 3.6. Stains set size

138 The size for standard stains shall be ~~(12x12)~~ cm² ~~(standard stains)~~. The size for hand-made
 139 stains shall be 35x45cm AISE multiswatch monitors with 5x5cm swatches and 5 cm
 140 diameter ~~(hand-made)~~.

141

142 3.7. Ballast soil

143 Add standardised Soil Ballast Load (SBL) to simulate normally soiled laundry (approximately
 144 32 g of ballast soil). SBL2004¹⁴ or SBL-CFT¹⁵ can be fixed on the loads as ballast soil ~~the~~
 145 stains.

146

147 Table 3. Soil Ballast Load (SBL) use

HDD & CSD		LDD	
Stain removal & basic degree of whiteness	Colour maintenance	Stain removal & basic degree of whiteness	Colour maintenance
4 units of SBL 2004 or SBL-CFT	2 units of SBL 2004 or SBL-CFT	2 units of SBL 2004 or SBL-CFT	2 units of SBL 2004 or SBL-CFT

¹³ Examples of ready to use stain monitors ~~at the time of writing~~ are:

- Multiwatch monitors from Empa (Swissatest), WFK or CFT
- Multistain monitors from Equest or CFT with the handmade stains directly applied on the fabric
- Multiswatch monitor with a combination of standard swatches in combination with handmade stains cut out and sewn as well.

¹⁴ The supplier of SBL 2004 is WFK (<http://www.testgewebe.de>).

¹⁵ The supplier of SBL-CFT is CFT (<https://www.cftbv.nl/>)

148

149 3.8. Dye donators and dye acceptors to determine dye transfer

150

151 3.8.1 Dye donators:

- 152 - E-132 cotton dyed with direct black 22 (weight 0,3g => 5x6 cm)
- 153 - E-134 cotton dyed with direct orange 39 (weight 0,3g => 5x6 cm)
- 154 - E-130 cotton dyed with direct red 83,1 (weight 0,3g => 4,5 x 4,5 cm)
- 155 - E-131 cotton dyed with acid blue 113 (weight 0,3g => 5x10 cm)

156

157 3.8.2 Dye acceptors:

- 158 - standard cotton according to the latest ISO 2267 version ~~or DIN 53919~~, as for
- 159 instance W-10A (size 5,5x16 cm)
- 160 - polyamide according to ISO 105 F03 (as for instance W-40 or T-ADJ polyamide) (size
- 161 6x16 cm)

162

163 3.9. Wash loads

164 Each series of tests shall be started with a new wash load. This load consists of:

165 a) Stain removal & basic degree of whiteness for HDD/CSD (powder and liquid)

166 1. A new ~~all~~ cotton (100%) or polyester/cotton (65%/35%) ballast load for the normal cotton

167 wash program to reach a total base load ~~weight~~ of 4,45 kg (See Table 4).

168 Table 4. Ballast load for testing the whiteness for HDD/CSD (powder and liquid)

Total base load (kg)	Cotton (100%)		Polyester/Cotton (65%/35%)	
	Pillowcases ¹⁶	Hand-towel	Men's shirt	Pillowcases
4,45 kg ± 0,1kg	12 units	Add until target load weight	Add evenly until target base load ¹⁷	

169 2. x2 standard cotton cloths, according to the latest ISO 2267 version ~~or DIN 53919~~ (size

170 20x20 cm)

171 3. x2 Stain removal monitor sets (x14 stains) ~~removal monitors~~, namely AISE stain set (See

172 Table 10), to be included ~~in the~~ from washes 6 to 11. ~~x2 replicates~~

173 4. x4 pieces of SBL (SBL2004 or SBL-CFT) ~~soil ballast~~ added to all washes

174 The total test load per wash including (ballast load + SBL + cotton cloth + stain removal

175 monitors) shall be 4,5 ±0,1 kg.

176

177 Table 5. Wash load for HDD and CSD (powder and liquid). Test: stain removal and basic

178 degree for whiteness

Test	Pre-treatment			Basic degree of whiteness					Stain removal & basic degree of whiteness					Basic degree of whiteness				
	-3	-2	-1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
— d Cotton-Ballast load*	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x

¹⁶ Approximate weight (g/piece), 240 ± 5

¹⁷ The number of shirts and pillowcases shall not be more than one. Approximate weights (g/piece) shirt = 205 ± 10; pillowcase = 165 ± 10 g.

	Standard cotton cloth according to ISO 2267**	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
	x2 Stain removal set (x14 stains) x 2 sets per wash cycle 6-11)									X	X	X	X	X	X				
	x4 SBL Soil: 4 units of SBL2004 or SBL-CFT				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

179 *Cotton (100%) or Polyester/Cotton (65%/35%); use the same wash load during all the test

180 ** use the same cotton cloth during all the test

181

182 *b) Colour maintenance for HDD/CSD (Powder and liquid)*

183 1. A new all-cotton (100%) load for the normal cotton wash program to reach a total base
184 load weight of 4,45 kg (See Table 6).

185 Table 6. Ballast load for testing colour maintenance for HDD/SCD (powder and liquid)

Total base load (kg)	Pillowcases ¹⁸	Hand-towel
4,45 kg ± 0,1kg	12 units	Until weight

186 2. Colour maintenance monitor, namely AISE 14 monitor dye set (See

187 Table 8)

188 3. x2 pieces of SBL (SBL2004 or SBL-CFT) soil ballast added to all washes

189 The total test load per wash including (ballast load + SBL-cotton-cloth + colour maintenance
190 monitors) shall be 4,5 ±0,1 kg.

191

192 Table 7. Wash load for HDD (only if claimed) and CSD (powder and liquid). Test: colour
193 maintenance

Test	Pre-treatment			Colour maintenance															
	Cycle	-3	-2	-1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
loads	Cotton ballast load*	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
	Colour maintenance monitor (See Table 8)**				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X
	X2 SBL Soil: 2 of units SBL2004 or SBL-CFT				X	X	X	X	X	X	X	X	X	X	X	X	X	X	X

194 *use the same wash load during the entire test

195 ** use the same cloth during the entire test

196

197 ~~The colour maintenance monitor sets are shown in~~

198 ~~Table 8:~~

199

200 Table 8. Colour maintenance monitor (AISE 14 monitor dye set)

Fabric number of AISE (14) Monitor Dye set	Fabric number of AISE (14) Monitor Dye set	Dye Class
AISE 1	1	Sulphur black
AISE 3	2	Vat green
AISE 5	3	Vat blue

¹⁸ Approximate weight (g/piece), 240 ± 5

AISE 8	4	Direct yellow + cationic after-treatment (Tinofix ECO)
AISE 16	5	Reactive red
AISE 20	6	Reactive black (pale shade)
AISE 21	7	Reactive black (heavy shade)
AISE 22	8	Reactive orange
AISE 24	9	Reactive blue
AISE 26	10	Reactive violet
AISE 27	11	Reactive trichromatic combination
AISE 29	12	Reactive trichromatic combination
AISE 33	13	Disperse navy + heat set
AISE 39	14	Acidic red + syntan

201

202 *c) Stain Removal & basic degree of whiteness for LDD*203 1. A new knitted polyester load for the normal delicate wash programs to reach a total
204 weight of 2,45kg (see Table 2)205 2. x2 standard cotton cloths, according to the latest ISO 2267 version or DIN 53919 (size
206 20x20 cm)207 3. x2 Stain removal monitor sets (x14 stains) removal monitors, namely AISE stain set (See
208 Table 10), to be included in the from washes 6 to 11. x2 replicates

209 4. x2 pieces of SBL (SBL2004 or SBL-CFT) soil ballast added to all washes

210 The total test load per wash including (ballast load + SBL + cotton cloth + stain removal
211 monitors) shall will be 2,5 ± 0,1 kg

212

213 Table 9 Wash loads for LDD (Powder and liquid). Test: stain removal and basic degree of
214 whiteness

Test	Pre-treatment			Basic degree of whiteness					Stain removal & basic degree of whiteness					Basic degree of whiteness				
	-3	-2	-1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Cycle																		
loads	Polyester ballast load*	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
	Standard cotton cloth according to ISO 2267**	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
	x2 Stain removal set (x14 stains) x2 sets per wash, cycle 6-11. See Table 10									x	x	x	x	x				
	soil: 2 units of SBL2004 or SBL-CFT				x	x	x	x	x	x	x	x	x	x	x	x	x	x

215 *use the same wash load during all the test

216 ** use the same cotton cloth during all the test

217

218 The stain sets are shown in Table 10.

219 Table 10. Stain removal monitor set (AISE stain set) Set of stain

Figure 5 Abbreviation	Stain	Standard stain		Hand-mad stains*	Stain classes**	
TE	Tea		WFK 10J	CFT CS97	WE5LTWKC	Drink/bleachable
CO	Coffee			CFT KC H109	WE5ECWKC	Drink/bleachable
RW	Red wine			CFT KC H026	WE5RWWKC	Drink/bleachable
FJ	Fruit juice			CFT CS15		Drink/bleachable

TP	Tomato puree				WE5TPWKC	Food/bleachable
SDB	Salad Dressing Balsamico			CFT C-S-406		Food/bleachable, enzymatic
FSM	French squeezezy mustard				WE5FSMWKC	Food/bleachable, enzymatic,
CO	Chocolate		WFK 10Z	CFT CS44		Food/ enzymatic
GR	Grass	EMPA 164		CFT CS07	WE5SGWKC	General soil /bleachable, enzymatic,
GR/MU	Grass/mud				WE5GMWKC	General soil /bleachable, enzymatic, particulate
BL	Blood				WE5DASBWKC	General soil / enzymatic
UMO	Unused motor oil	EMPA 106	WFK 10RM	CFT C-01s		Grease, oil/ greasy, particulate
CBF	Cooked beef fat				WE5BBPC2 on polyester/cotton	Grease, oil/ greasy, enzymatic
MU	Make up	EMPA 143/2	WFK 10MU	CFT CS17	WE5FM2WKC	Cosmetics/ greasy, particulate

220 * (ex Warwick-Equest) All hand-made stains are also available in 2.5 cm diameter. Their code has "2.5" instead of "5"

221 ** (consumer denomination / chemical nature)

222

223 *d) Colour maintenance for LDD*

224 1. A new knitted polyester load for the normal delicate wash programs to reach a total
225 weight of 2,45kg (see, Table 2)

226 2. Colour maintenance monitor, namely AISE 14 monitor dye set (See

227 Table 8)

228 3. x2 pieces of SBL (SBL2004 or SBL-CFT) soil ballast added to all washes

229 The total test load per wash including (ballast load + SBL-cotton cloth + colour maintenance
230 monitors) shall ~~will~~ be 2,5 ±0,1 kg

231

232 Table 11. Wash loads for LDD (powder and liquid). Test: colour maintenance

Test		Pre-treatment			Colour maintenance														
Cycle		-3	-2	-1	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
loads	Polyester ballast load*	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
	Colour maintenance monitor (See Table 8)**				x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
	x2 SBL Soil: 2 of units SBL2004 or SBL-CFT				x	x	x	x	x	x	x	x	x	x	x	x	x	x	x

233 *use the same wash load during the whole test

234 ** use the same cloth during the whole test

235

236 3.10. Dosage

237 In the case of powder detergents dose detergent in the dispenser machine device, and in the
238 case of liquid detergents dose detergent in the tumble using a plastic dosage unit.

239

Draft for discussion

240 Table 12. Detergent dosage

Type of detergent to test	Reference detergent				Market detergent According to producer recommendation.
	Basic powder	Sodium percarbonate	TAED	PVP *	
Powder HDD	55 70 g	10-12,5g	2,0 5 g	-	Medium soil/medium hard water recommendation.
Liquid HDD	55 70 g			-	
Powder and liquid CSD	55 70 g	-	-	1ml	The dosage needs to comply with the Ecolabel criteria
Powder and liquid LDD	35ml				Light soil/medium hard water recommendation. The dosage needs to comply with the Ecolabel criteria

241 * active substance: 45%, PVP IV, 30% (Sokalan HP 56K)

242

243 3.11. Reference detergent

244 Table 13. Reference detergents

Type of detergent	Reference detergent			
HDD	<p>Regular The standard powder detergent IEC P (that can serve as reference for a detergent to wash white fabrics) is a reformulation of IEC-reference detergent A that contains percarbonate instead of perborate. This standard detergent is distributed as three separate components, that shall be stored separately (because of for proper stability of storage), with the following composition:</p> <ul style="list-style-type: none"> - 82% IEC-P BASE base powder with enzyme and foam inhibitor (= IEC-PA* BASE-powder; See table below) - 15% sodium percarbonate - 3% bleach activator tetra-acetylenediamine (TAED) 			
	Ingredient	% Content ¹⁹ [% w:w]	Tolerance (+/-) [% w:w]	CAS n.
	linear sodium alkyl benzene sulfonate	9,4 11,4	0,9 0,5	25155-30-0
	ethoxylated fatty alcohol C _{12/14} (7EO)	5,0 6,1	0,5 0,3	68439-50-9
	sodium soap (tallow soap)	3,4 4,2	0,3 0,2	308075-99-2
	foam inhibitor concentrate, (12% silicon on inorganic carrier)	4,1 5,1	0,4 0,3	68989-22-0
	sodium aluminium silicate zeolite 4A (80% active substance)	30,2 ²⁰ 36,7	3,0 4	70955-01-0
	sodium carbonate	12,4 15,1	1,2 4	497-19-8
	sodium salt of a copolymer from acrylic and maleic acid (sokalan CP5)	2,6 3,1	0,3 0,2	60472-42-6
	sodium silicate (SiO ₂ :Na ₂ O = 3.3:1)	3,2 3,9	0,3 0,2	1344-09-8
	carboxymethylcellulose	1,3 1,6	0,1	9004-32-4

¹⁹ The percentages (%) in this table refer to technical products representing the ingredients but not to the active substance.

²⁰ The content (%) of zeolite is calculated as = 82% - ΣContent of all other ingredients except zeolites. In other words, adding zeolite until the 82% is reached. In this table, the 0.2% of the Optical whitener for cotton (stilbene type) present in the EN60456:2023 (A12) original ICP-P standard powder detergent has been replaced by zeolites.

	phosphonate (25% Diethylenetriamine penta(methylene phosphonic active acid)	3.0 3.6	0.3 0.2	22042-96-2
	protease (Savinase X.0 T)	32 KNPU/kg* 0.5	3.2 KNPU/kg* 0.5	9014-01-1
	sodium sulfate	6.9 rest	0.7 rest	7757-82-6
	* Activity units - Kilo Novo Protease Units per gram of sample (KNPU/g)			
	Homogenize powder detergent, better with a sample divider or if not shake the detergent gently. The ingredients shall be mixed prior to use. The maximum storage time after mixing is 7 days Dosage for powder HDD: 70g IEC P BASE + 12.5g sodium percarbonate (CAS 15630-89-4) + 2.5g TAED (CAS 10543-57-4) Dosage for liquid HDD: 70g IEC P BASE			
LDD	Ingredient	% technical grade	Tolerance (+/-)	CAS n.
	fatty alcohol ethoxylate C _{12/14} (EO=7) ^a	35	0,5	68213-23-0
	low foaming fatty alcohol C _{12/14} with approx 4mol EO and approx 5 moles PO (ethyleneoxide/higher alkylene oxide -co-polymer) ^b	15	0,3	68439-51-0
	sodium dodecyl sulfonate ^c	7,5	0,2	68411-30-3
	modified polycarboxylate (suitable for liquid detergents) ^d	15	0,3	
	ethanol	5	0,1	64-17-5
	distilled water add to 100%	rest		
	Manufacturing process: 1. Mix fatty alcohol ethoxylate C12/14 (EO=7) and sodium dodecyl sulfonate heating to 40 °C 2. When the mixture will be homogenized, add low foaming fatty alcohol ethoxylate. Mix and homogenize 3. Add ethanol 4. Add modified polycarboxylate and mix 5. Finally, add water (until 100%) The bottle shall be agitated before use Dosage, power or liquid LDD: 35ml/wash cycle			
CSD	Reformulation of the IEC P BASE reference detergent according to IEC 60456 formulation			
	Dosage: 70g IEC P BASE + 1ml PVP (PVP VI, Sokalan HP 56 K)			

245 ^a example: dehydol LT-7 (BASF)246 ^b example: dehypon LS 45 (BASF)247 ^c example: maranil paste A55 (BASF)248 ^d example: sokalan HP 25 (BASF)

249

250 3.12. *Number of cycles*

251 A set of 15 washing machine cycles for the determination of:

252 - stain removal testing from cycle nr 6 to cycle nr 11- final Y-value (HDD/CSD/LDD)

253 - basic degree of whiteness- final Y-value (HDD/CSD/LDD)

254 A separate set of 15 additional cycles, run separately for colour maintenance CSD and
255 HDD/LDD (only in the case that colour care is claimed),

256 Grey scale determination.

257 Dye transfer inhibition: for CSD and HDD/LDD (only in the case that colour care is claimed),
258 3 replicates with new dyes donators and acceptors in each wash. Grey scale determination.

259 Table 14. Cycles for each type of products

	Colour claim	Stain removal	Basic degree of whiteness	Colour maintenance	DTI
HDD	Yes	✓	✓	✓	✓
	No	✓	✓	✗	✗
CSD		✓	✓	✓	✓
LDD	Yes	✓	✓	✓	✓
	No	✓	✓	✗	✗

260 3.13. Wash programme

261 Table 15 shows the different wash programmes for the Ecolabel performance test.

262 With low temperature and cold-water wash products, the washing performance will be
263 determined at the lowest stated temperature at which the detergent is claimed to be
264 effective. The reference detergent should be tested at 30 °C.

265

266 Table 15. Different wash programs

Test product	Temp efficient	Wash programme test product	Wash programme reference detergent	Water inlet temperature test product	Water inlet temperature reference detergent	Heating Element*
HDD/ CSD	30 °C	30 °C, normal cotton program, 1200rpm	30 °C, normal cotton program, 1200rpm	20,0 ± 4,0 °C	20,0 ± 4,0 °C	on
HDD/ CSD	20 °C	20 °C, normal cotton program, 1200rpm	30 °C, normal cotton program, 1200rpm	20,0 ± 4,0 °C	20,0 ± 4,0 °C	on
HDD/ CSD	15 °C	20 °C, normal cotton program, 1200rpm	30 °C, normal cotton program, 1200rpm	15,0 ± 4,0 °C	20,0 ± 4,0 °C	off
LDD	30 °C	30 °C, delicate program, 600rpm	30 °C, delicate program, 600rpm	20,0 ± 4,0 °C	20,0 ± 4,0 °C	on
LDD	20 °C	20 °C, delicate program, 600rpm	30 °C, delicate program, 600rpm	20,0 ± 4,0 °C	20,0 ± 4,0 °C	on
LDD	15 °C	20 °C, delicate program, 600rpm	30 °C, delicate program, 600rpm	15,0 ± 4,0 °C	20,0 ± 4,0 °C	off

267 * of the washing machine of the test product

268

269 3.14. Pre-treatment

270 - Pre-treatment of ballast load (cotton and polyester) and standard cotton fabric for HDD/CSD
271 or LDD should be done in 3 washes at 60 °C, normal cotton programme without pre-wash.

272 Use the Colour fastness Establishment (ECE) [reference standard](#) detergent 98 (non-
273 phosphate basic powder, optical brightener-free)²¹ conforming ISO 6330:2021, ~~of the~~

²¹ Equivalent to wfk 88031, formula 1998 ISO 105-C08

274 ~~European Colour fastness Establishment (ECE) for colour fastness (ISO 6330) of with a~~
275 ~~dosage of 21.25 g EC 98/kg load 85g per 4,0 kg load is used (equivalent to 95,63 g of~~
276 ~~detergent per for a 4,5 kg load).~~

277 It is recommended to dry ballast load after pre-treatment.

278

279 3.15. *Drying and flattening*

280 ~~Do not dry test fabrics in tumble drier~~ ~~ying for all textiles.~~

281 ~~Stains-removal monitor:~~ ironing after the wash cycle at 2 points (150 °C) without steam
282 except for those whose colour will be affected (e.g. blood and tomato).

283 Standard cotton ~~cloths:~~ line drying at the end of the day, no ironing.

284 AISE 14 ~~monitor~~ dyes: line drying at the end of the day – no ironing.

285

286 4. Methods

287 4.1. *Stain removal and basic degree of whiteness by using a spectrophotometer*

288 4.1.1 Test procedure

289 The monitors used for the evaluation of the stain removal, must be chosen from the same
290 production lot.

291 The appropriate amount is stored at low temperatures (according to the suppliers'
292 recommendations) under the exclusion of light and oxygen. The material is cut into pieces of
293 (12x12) or (5x5) cm and stored until ready for use in the dark and cold.

294 Two test monitors of each kind are used for every single wash and fixed on different
295 huckaback towel carrier fabrics with the marked right side upwards.

296 An extra set of four carrier fabrics will be used for the next wash cycle in order to dry the
297 first set in the meantime.

298 The prepared carrier fabric with the test swatches are evenly distributed in the wash load
299 and washed in the respective programme parallel to washes at the same conditions using
300 the reference detergent. After one wash they are removed from the machine. Afterwards the
301 monitors remain preferably on the carrier, but they can also be removed from the carrier,
302 and then ironed (2 points, 150 °C without steam) after each wash cycle.

303 For stain removal, the whole procedure is repeated 6 times (for HDD/CSD and LDD washes 6
304 to 11).

305 The cotton fabrics used for the evaluation of basic degree of whiteness must be from the
306 same production lot. The appropriate amount is stored according to the suppliers'
307 recommendations, under exclusion of light and oxygen.

308 Two tests fabrics will be used for all the cycles (15 cycles).

309

310 4.1.2 Reflectance measurement

311 Final Y-value measurement for stain removal and basic degree of whiteness, and stain
312 removers determination can be described as follows:

313 - Measuring geometry: d/8°

314 - D65/10° observer

- 315 - With UV-filter (420nm cut off)
 316 - Measuring diameter: Minimum 20 mm
 317 - Gloss: without
 318 - Calibration: Measurements shall be carried out at the latest 8h after calibration with
 319 white tile and black trap

320 For each standard stain (12x12cm or 5x5cm) the mean of the 48 measurements (2 samples
 321 per soil x 4 readings x 6 wash cycles) is calculated. Standard deviation ought to be calculated
 322 from 6 washes.

323 For each natural stain (5 cm of diameter) the mean of the 24 measurements (2 samples per
 324 soil x 2 readings x 6 wash cycles) is calculated.

325 For each white cotton cloth the mean of 8 initial measurements (before first cycle) and 8
 326 final measurements (after 15 cycles) is calculated (2 samples x 4 readings). It is necessary
 327 to bend the cotton cloth before starting with the measurements.

328

329 4.2. Colour maintenance by using a spectrophotometer

330 Defined colour maintenance monitor (AISE 14 monitor dye set) (see

331

332 Table 8) and ballast load (see Table 2).

333 After 15 wash cycles the samples are measured using a spectrophotometer on a defined
 334 white background²² at four defined spots. For all products in comparison a common
 335 calibration is used. The wash temperature shall be 30°C. The measurement for the colour
 336 maintenance test will be done according to EN ISO 105-J01:2000 "Textiles. Tests for colour
 337 fastness, general principles for measurement of surfaced colour". The measurement
 338 conditions will be as follows:

- 339 - Measuring geometry: d/8°
 340 - D65/10° observer
 341 - With UV-filter (420 nm cut off)
 342 - Measuring diameter: minimum 20 mm
 343 - Gloss: without
 344 - Calibration: measurements shall be carried out at the latest 8h after calibration with
 345 white tile and black trap
 346 - Results must be reported as "grey scale" figures

347 The colour differences are calculated according to EN ISO 105-J03: 2009 "Textiles. Test of
 348 colour fastness. Calculation of colour differences". The initial state of the colour is taken as a
 349 reference for determining the colour differences, the change in colour is instrumentally
 350 assessed as described in EN ISO 105-A05:1997 "Textiles. Test of colour fastness.
 351 Instrumental assessment of change of colour for determination of grey scale rating". Mean
 352 and standard deviation for each dye is calculated. Mean over the complete dye set is
 353 calculated. They are based on EN 20105-A02: 1993⁵ "Textiles. Test of colour fastness. Grey
 354 scale for assessing change in colour".

355

356 4.3. Dye transfer inhibition by using a spectrophotometer

²² A defined white background means the white background used by the laboratory. It should be the same for each measurement

357 Laundering device: Linitest (preferred) or Tergotometer.

358 The laundering device is described in EN ISO 105:C061997 "*Textiles. Test of colour fastness. Colour fastness to domestic and commercial laundering*". A water bath containing a routable shaft which supports, radially stainless steel containers (diameter $7,5 \pm 0,5$ cm, height $12,0 \pm 0,5$ cm) with 525 ± 50 ml capacity each), the bottom of the containers is being $4,5 \pm 1$ cm from the centre of the shaft. The shaft/container assembly is rotated at a frequency of 40 ± 2 rpm. The temperature of the water bath is thermostatically controlled to maintain the test solution at the prescribed temperature ± 2 °C.

365 The same liquor concentration and water hardness is used as in the washing machine. The product in test (amount for 1l) is dispersed in 1l of lukewarm water using a magnetic stirrer and then rapidly heated until the liquor reaches 40 °C.

368 Dye donator (0.3 g) and dye acceptor (cotton and polyamide) are placed in the container (no addition of steel balls). Both textiles are not fixed to each other. The volume to give the correct liquor: fabric ratio 100:1 is added and the containers are placed in the preheated (40 °C) machine. Temperature raises 2 °C up to 60 °C and the wash is continued for 20 min at this temperature.

373

374 Table 16. DTI wash cycle composition (detergent: CSD (powder and liquid) /LDD

Cycle nr	1	2	3
Composition	Cotton + polyamide donator		

375

376 Both dye acceptors (CO and PA) are used for all 4 dye donators.

377 After washes the textiles are removed and rinsed twice for 1 min in running warm water and then in cold running water for 10 min (same hardness as the test). Textiles are dried hanging in the air (no direct sun)

380 To assess the dye transfer after one wash, colour differences between the standard cotton or polyamide piece washed without and with dye donator is determined by using a spectrophotometer.

383 Results must be reported as "grey scale" figures. The colour differences are calculated according to EN ISO 105-J03: 2009 "*Textiles. Test for colour fastness. Calculation of colour differences*". Measurements are taken at two defined areas of the dye acceptor using an appropriate device as described in CIE 15:2004 "colorimetry".

387 The instrumental assessments on colour fastness are done according to EN ISO 105-A04:1997 "*Textiles. Method for the instrumental assessment of the degree of staining of adjacent fabrics*". They are based on EN 20105-A03:1995 "*Textiles. Test for colour fastness. Grey scale for assessing staining*". The measurement for all products to be compared is performed using one common calibration under the same conditions.

- 392 - Measuring geometry: d/8°
- 393 - D65/10° observer
- 394 - With UV-filter (420nm cut off)
- 395 - Measuring diameter: minimum 20 mm
- 396 - Gloss: without
- 397 - Calibration: measurements shall be carried out at the latest 8h after calibration with white tile and black trap

399

400 4.4. Testing of stain removal, basic degree of whiteness, colour maintenance and dye transfer
401 inhibition by using a multi-image analysis device.

402 A multi-image analysis device can be used to perform the above mentioned analyses: if
403 results can be shown to be equivalent to those using ~~The multi-image analysis device should~~
404 ~~give similar output as~~ a spectrophotometer.

405 5. Evaluation

406 Each product must achieve the following results

407 5.1. Stain removal

408 Each product category (HDD, CSD, LDD) follows the same procedure

409 All the stains must be evaluated separately (Y-final) and referred to the reference detergent
410 and the statistical influence (σ) must be taken into account (3 failures are allowed)

411
$$\Delta Y = (\text{average reference} - \sigma) - (\text{average product} + \sigma)$$

412
$$\Delta Y \leq 10 \text{ to pass the test}$$

413 5.2. Basic degree of whiteness

414 Each product category (HDD, CSD, LDD) follows the same procedure.

415
$$\Delta Y = (\text{average reference} - \text{average product})$$

416 The product passes the test if:

- 417 - For HDD powder products: $\Delta Y < 2,0$
- 418 - For HDD liquid and CSD (powder and liquid) products: $\Delta Y < 3,0$
- 419 - For LDD products: $\Delta Y < 2,0$

420 5.3. Colour maintenance

421 Each product category (CSD and HDD/LDD) follows the same procedure.

422 All dyes must be evaluated separately and referred to reference detergent. The colour
423 maintenance is measured as

424
$$(\Delta \text{ grey scale}) = \text{average reference} - \text{average product}$$

425 Each product category must achieve: $\Delta \text{ grey scale} \leq 1,0$ to pass the test (2 failures are
426 allowed)

427 5.4. Dye transfer inhibition (DTI)

428 Each product category (CSD and HDD/LDD) follows the same procedure.

429 Each DTI data must be evaluated separately and compared to the reference detergent. The
430 dye transfer inhibition is measured as

431
$$(\Delta \text{ grey scale}) = \text{average reference} - \text{average product}$$

432 Each product category must achieve: $\Delta \text{ grey scale} \leq 1,0$ to pass the test (1 failure is allowed
433 on maximum 1 (out of 4) dye)

434 See Annex 1 for a complete example.

435

436 6. Results and reporting

437 An excel sheet template can be found on the EU Ecolabel website to report the data of the
438 performance test of laundry detergents. The filled in template together with the requirements
439 of the laboratory to conduct the performance test shall be provided by the applicant.

440

441 Annex 1. Example CSD liquid and template example

442 A template for reporting the description of the procedures and the results of the tests is
443 available here

444 (<http://ec.europa.eu/environment/ecolabel/documents/performance%20test%20LD.xlsx>). This
445 template is not mandatory to show compliance with criterion 6 Fitness for use

446

Draft for discussion

447

Revision Version 1.0; September 2024

448 [LD] Revised EU Ecolabel protocol for testing stain removers²³

449

450 Content

451 0. Background

452 1. Test criteria

453 2. Laboratory requirements to conduct the testing.

454 3. Materials and conditions

455 4. Methods

456 5. Evaluation

457 6. Results and reporting

458 Annex 1. Example

459

460 Abbreviations

HDD	Heavy duty detergent	DTI	Dye transfer inhibition
CSD	Colour safe detergent	SBL	Soil ballast load
LDD	Light duty detergent	PC	Sodium percarbonate
SR	Stain removal	TAED	Tetra acetyl ethylene diamine
BDW	Basic degree of whiteness	PVP	Polyvinylpyrrolidone
CM	Colour maintenance	CO	Cotton
PA	Polyamide	PES	Polyester
PES/CO	Polyester/cotton	WO	Wool
SI	Silk	AISE	International Association for Soaps, Detergents and Maintenance Products

461

462 [Disclaimer](#)

463 [Note that throughout this protocol there might be mention to specific commercial products, brands](#)
 464 [and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of](#)
 465 [users of this document, thus not constituting any endorsement by the XXX of such product/s named.](#)
 466 [Also, note that equivalent products might be commercially available after de date of publication of](#)
 467 [this protocol under different names/codes.](#)

468

469 0. Background

470 This test protocol serves as a proof to show compliance with the criterion "fitness for use" of
 471 the Commission Decision (EU) [2017/1218 of 23 June 2017](#) ~~XXXX/YYYY~~ establishing EU
 472 Ecolabel criteria for Laundry detergents. The product shall be fit for use, meeting the needs
 473 of consumers.

474 The test is for products that fall under the scope of the product group "Laundry detergents"
 475 as "pre-treatment stain removers" which means stain removers used for direct spot
 476 treatment of textiles before washing in the washing machine but do not include stain

²³ Not for industrial and institutional products

477 removers dosed in the washing machine and stain removers dedicated to other uses besides
478 pre-treatment. This means, this protocol focuses on stain removers as specified in the section
479 3.1 "Range of application".

480

481 1. Test criteria

482 The intention is that the test should show that stain removers make a positive contribution
483 to the washing result. This is achieved by performing a wash test for the standard reference
484 **detergent** and comparing this result with the result of an equivalent wash test for the
485 standard reference **detergent** with a stain remover added. The wash test shall be passed for
486 all soil types that the product is claimed to have an effect on. If no specific types of soils are
487 specified on the product at least five different soils must be tested and the reasons for the
488 choice of these soils must be stated.

489

490 2. Laboratory requirements to conduct the testing.

491 The manufacturer's test laboratory or/and an external test laboratory can be approved to
492 conduct testing to document effectiveness of stain removers if the following requirements
493 are met:

- 494 — it must be possible for EU Ecolabel competent bodies to monitor the performance of testing (e.g.
495 on-site visits to the laboratory),
- 496 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
497 sheets),
- 498 — whenever possible, the samples must be made anonymous for the test laboratory (e.g.
499 product A and product B).
- 500 — the test laboratories must be equipped with the devices described in the test method,
- 501 — performance of the effectiveness test as well as the test method must be described in
502 the quality control system.

503 Competent bodies shall preferentially recognise attestations which are issued by bodies
504 accredited in accordance with the relevant harmonised standard for testing and calibration
505 laboratories and verifications by bodies that are accredited in accordance with the relevant
506 harmonised standard for bodies certifying products, processes and services. Accreditation
507 shall be carried out in accordance with Regulation (EC) No 765/2008 of the European
508 Parliament and of the Council

509

510 3. Materials and conditions

511 The test institute must be able to prove the compliance with all test conditions laid down in
512 the following paragraphs. The documentation of the compliance with all test conditions shall
513 be part of the test report (section 6 Results and reporting).

514

515 *3.1. Range of application:*

516 In the context of the EU Ecolabel, this performance test can be applied to stain removers for
517 clothing, for soaking as a wash enhancer or for pre-washes or other equivalent functions.
518 Pre-treatment stain removers include stain removers used for direct spot treatment of
519 textiles (before washing in the machine) but don't include stain removers dosed in the
520 washing machine and stain remover dedicated to other uses besides pre-treatment.

521

522 *3.2. Washing machine types:*

523 Programmable electronic [Miele](#) household washing machines [with stable performance /](#)
 524 [guaranteed reproducibility across models / washes, capable of disabling fuzzy logic \(e.g. Miele](#)
 525 [WCI 360 WPS WTL²⁴\)](#) are eligible. Aiming to ensure equal testing conditions across washing
 526 machine models, water and energy consumption shall be monitored and recorded. They shall
 527 be calibrated and validated, at the minimum, every year.

528 [Fuzzy logic type control shall be disabled and washing machines shall](#)~~which~~ fulfil the
 529 following requirements:

530

531 Table 17. Washing machine and wash programmes specifications

	Cotton wash program (at 30 °C, 20 °C ^a , 15 °C ^{ab})	Delicate/ Synthetic program^c (at 30 °C, 20 °C ^a , 15 °C ^b)
Duration main wash	50-70 min	30-40 min
Total program duration	100-120 min	55-65 min
Water quantity main wash	105±2 l	20±2 l
Total water quantity	55±5 l	64±5 l
Number of rinse cycles	3	3
Final spin speed	1200rpm ²⁵	600rpm

532 ^afor cold water products

533 ^{ab} most of the older machines do not offer cold water programs. Those machines which offer cold water
 534 programmes normally heat up the entering water to 21 °C, which can be used for products that claim to be
 535 effective at 20 °C ([“cold water products”](#)). For test runs at 15 °C the heating elements of the washing machine
 536 have to be disconnected to prevent the heat up

537 ^csome newer washing machines offer an equivalent synthetic program

538

539 *3.3. Water conditions:*

540 Water hardness: 2,5 ± 0,2mmol CaCO₃/l ([equivalent to 14.0 ± 1.12°d](#)). The Ca/Mg ration will be
 541 3 ± 0,5

542 Water inlet temperature: 20,0 ± 4,0 °C, but not for those product that claim to be effective
 543 at lower temperature. The water inlet temperature for products which are effective at lower
 544 temperature shall be 15,0 ± 4 °C

545 The amount of water shall be controlled along the washing process, if possible.

546 The water hardness and the water inlet temperature shall be reported for the test product
 547 and reference detergent or stain removal.

548

549 *3.4. Ballast load:*

550 Cotton ballast load: the base load of cotton shall consist of cotton pillowcases and cotton
 551 huckaback hand-towels conforming standard IEC 60456^{Error! Bookmark not defined.}

552

²⁴ WCI 360 WPS WTL is the trade name of a product supplied and/or manufactured by Miele Equivalent products may be used if they can be shown to lead to the same results. ~~Miele machine was proposed as a reference machine due to its stable performance and regular quality of the outcomes.~~

For use in laboratories, Miele launched a special line of machines where the fuzzy logic can be disabled (e.g. Miele WCI 360 WPS WTL).

Another machine could be used as reference machine if it provides similar performance for a comparable programme.

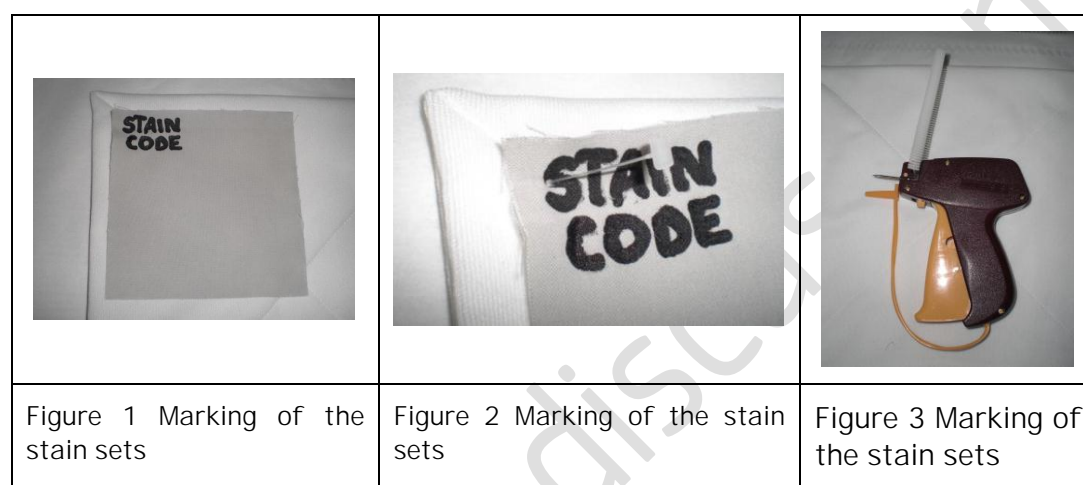
²⁵ See footnote 2

553 3.5. *Stains sets*

554 For non-specific products, the product must be tested on a minimum of five different stains.
 555 If the product claims a specific effect, the product must be tested on a minimum of five
 556 stains of the product claim²⁶. In any case, the reason for the choice of the stains must be
 557 given to the competent body (Section 6 Results and reporting).

558 Two sets of stains per wash cycle (in the same batch) should be used. Mark with a water
 559 resistant pen each stain as the Figure 1. Fix the stains on the loads with a plastic staple with
 560 a gun on the load, as the example in Figure 2. Alternatively, the stains can be stitched
 561 together beforehand to make a full test strip or use a multiswatch monitor¹³. Then, this strip
 562 must be fixed on a hand towel before washing.

563



564

Figure 1-3. Marking of the stain sets

565

566 Table 18. Information on the different stains and suppliers

567

Stains	Fabric	Standard stains			Hand made ²⁷	Type
Carbon black/ olive oil	CO	EMPA 101		CFT C-02	125KC	Greasy
	PES/ CO	EMPA 104		CFT PC-02	125PC	
	WO	EMPA 107		CFT W-02		
	PE			CTF P-02	125PE	
Carbon black/ mineral oil	CO	EMPA 106	WFK 10M	CFT C-01		Greasy
	PES/ CO		WFK 20M	CFT PC-02		
	PES		WFK 30M	CFT P-02		
Blood	CO	EMPA 111	WFK 10PBU WFK 90PBU		109KC	Enzymatic
	PES/ CO		WFK 20PBU		109PC	
	PES		WFK 30PBU		109PE	
Aged blood	CO		WFK 10PB	CFT C-S-01		Enzymatic

²⁶ For example, if the stain remover claims to be effective in removing greasy stains, stains must be chosen from the following list: carbon black/olive oil, carbon black/mineral oil, sebum/pigment, lipstick, make-up, pigment/lanolin, pigment/olive oil

²⁷ The handmade stains are produced by Lubrizol

Revision of the EU Ecolabel criteria for detergent and cleaning products

Fitness for Use (FfU) criterion

Proposal for Protocols / Frameworks proving product performance



	PES/ CO		WFK 20PB	CFT PC-S-01		
	PES		WFK 30PB	CFT P-S-01		
Cocoa	CO		WFK 10MF WFK 90MF	CFT CS-02		Enzymatic
	PES/ CO		WFK 20MF	CFT PC-S-02		
	PES		WFK 30MF	CFT P-S-02		
Red wine	CO	EMPA 114	WFK 10LIU WFK 90LIU	CFT C-S-103	126KC	Bleachable
	PES/ CO		WFK 20LIU	CFT PC-S-103	126PC	
	PES		WFK 30LIU	CFT P-S-103	126PE	
	WO		WFK 60LIU	CFT W-S-103		
	SI		WFK 70LIU	CFT S-S-103		
Aged red wine	CO	EMPA 122	WFK 10LI WFK 90LI	CFT CS-03		Bleachable
	PES/CO		WFK 20LI	CFT PC-S-03		
	PES		WFK 30LI	CFT P-S-03		
	WO		WFK 60LI	CFT W-S-03		
	SI		WFK 70LIU	CFT S-S-03		
Blood/milk/ink	CO	EMPA 116		CFT C-05		Enzymatic
	PES/ CO	EMPA 117		CFT PC-05		
	PES			CFT P-05		
Sebum/pigment	CO	EMPA 118	WFK 10D WFK 90D	CFT C-S-132		Greasy
	PES/CO	EMPA 119	WFK 20D	CFT PC-S-132		
	PES		WFK 30D	CFT P-S-132		
	WO		WFK 60D	CFT W-S-132		
	SI		WFK 70D	CFT S-S-132		
Lipstick	CO	EMPA 141/1 EMPA 141/2 EMPA 141/3	WFK 10LS	CFT C-S-216	073KC	Greasy Particulate
	PES/ CO	EMPA 142/1 EMPA 142/2 EMPA 142/3	WFK 20LS	CFT PC-S-216	073PC	
	PES		WFK 30LS	CFT PC-S-116 CFT P-S-216 CFT P-S-116	073PE	
	WO		WFK 60LS	CFT W-S-216 CFT W-S-116		
	SI		WFK 70LS	CFT S-S-216 CFT S-S-116		
Make up	CO	EMPA 143/1 EMPA 143/2 EMPA 143/3	WFK 10MU	CFT C-S-17	075KC	Greasy Particulate
	PES/ CO	EMPA 144/1 EMPA 144/2 EMPA 144/3	WFK 20MU	CFT PC-S-17	075PC	
	PES		WFK 30MU	CFT P-S-17	075PE	
	WO		WFK 60MU	CFT W-S-17		
	SI		WFK 70MU	CFT S-S-17		
Chocolate cream	CO	EMPA 160		CFT C-S-68	CFT KC-H009	Enzymatic
Chocolate	CO		WFK 10Z	CFT C-S-44	033KC	Enzymatic
	PES/CO		WFK 20Z	CFT PC-S-44	033PC	

	PES		WFK 30Z	CFT P-S-44	033PE	
	WO		WFK 60Z	CFT W-S-44		
	SI		WFK 70Z	CFT S-S-44		
Cocoa, not temperature treated	CO	EMPA 112	WFK 10MFU WFK 90MFU		038KC	Enzymatic
	PES/CO		WFK 20MFU		038PC	
	PES		WFK 30MFU		038PE	
Corn starch	CO	EMPA 161	WFK 10R	CFT C-S-26		Enzymatic
	PES/CO	EMPA 162	WFK 20R	CFT PC-S-26		
	PES		WFK 30R	CFT P-S-26		
Potato starch	CO			CFT C-S-27		Enzymatic
	PES/CO			CFT PC-S-27		
	PES			CFT P-S-27		
Rice starch	CO			CFT C-S-28	CFT KC-H161	Enzymatic
	PES/ CO			CFT PC-S-28	CFT PC-H161	
	PES			CFT P-S-28	CFT P-H161	
Porridge	CO	EMPA 163			097KC	Enzymatic
Grass	CO	EMPA 164		CFT C-S-08	062KC	Bleachable Enzymatic
	PES/ CO			CFT PC-S-08	062PC	
	PES			CFT P-S-08	062PE	
Pudding (mananase sensitive)	CO	EMPA 165		CFT C-S-69	CFT C-H118	Enzymatic
Tea (responsive to bleach only due to special treatment)	CO			CFT C*BC-03	117KC	Bleachable
	PES/CO			CFT PC-BC-03	117PC	
	PES			CFT P-BC-03	117PE	
	SI					
Tea	CO	EMPA 167	WFK 10J	CFT C-S-97		Bleachable
	PES/ CO	EMPA 168	WFK 20J	CFT PC-S-97		
	PES		WFK 30J	CFT P-S-97		
Pigment/ lanolin	CO		WFK 10C			Greasy
	PES/ CO		WFK 20C			
	PES		WFK 30C			
	WO		WFK 60C			
	SI		WFK 70C			
Pigment/olive oil	CO		WFK 10B		125KC	Greasy
	PES/CO		WFK 20B		125PC	
	PES		WFK 30B		125PE	
	WO		WFK 60B			
	SI		WFK 70B			

568

569

570 3.6. Stains set size571 (12x12) cm², (5x5) cm² standard stains and colour maintenance and 5 cm diameter (hand-

572 made).

573

574 3.7. Soil

575 Introduce 4 sheets of Soil Ballast Load (SBL) SBL 2004²⁸ or SBL-CFT²⁹ per wash. Fix the SBL sheets
576 on the loads as the stains.

577

578 3.8. Wash loads

579 Each test series has to be started with a new wash load. This load consists of:

580 1. A new all cotton ballast load for the normal cotton wash program to reach a total weight
581 of 4,5 kg.

582

583 Table 19. Total cotton loads (kg)

Total load (kg)	Pillowcases	Hand-towel
4,5 kg ±0,1kg	12 units	Until weight

584 2. 5 stain removal monitors x 2 replicates

585 3. 4 pieces of soil ballast

586 The total load per wash including ballast load, SBL, cotton cloth and monitors will be 4,5 ±0,1
587 kg.

588

589 3.9. Pre-treatment of cotton hand towels and ballast load

590 3 washes at 60 °C, normal cotton program without pre-wash. The basic powder, optical
591 brightener-free, of ECE-2 standard detergent for colour fastness (ISO 6330) of a dosage of
592 85g per 4,0 kg load is used (95,6 g of detergent per 4,5 kg load)

593 It is recommended to dry ballast load after pre-treatment. A standard dryer can be used.

594

595 3.10. Reference detergent

596

597 Table 20. Reference detergent

598 Regular standard powder detergent IEC P (that can serve as reference for a detergent to wash white
599 fabrics). This standard detergent is distributed as three separate components (because of stability of
600 storage) with the following composition:

601 - 82% IEC P BASE powder with enzyme and foam inhibitor (= IEC A* BASE, see table below)

602 - 15% sodium percarbonate

603 - 3% bleach activator tetra-acetythylenediamine (TAED)

604

Ingredient	% content	Tolerance (+/-)	CAS n.
linear sodium alkyl benzene sulfonate	11,4	0,5	25155-30-0
ethoxylated fatty alcohol C _{12/14} (7EO)	6,1	0,3	68439-50-9
sodium soap (tallow soap)	4,2	0,2	308075-99-2
foam inhibitor concentrate, 12% silicon on inorganic carrier)	5,1	0,3	68989-22-0

²⁸ The supplier of SBL 2004 is WFK (<http://www.testgewebe.de>).

²⁹ The supplier of SBL-CFT is CFT (<https://www.cftbv.nl/>)

sodium aluminium silicate zeolite 4A (80% active substance)	36,7	1	70955-01-0
sodium carbonate	15,1	1	497-19-8
sodium salt of a copolymer from acrylic and maleic acid (sokalan CP5)	3,1	0,2	60472-42-6
sodium silicate (SiO ₂ :Na ₂ O = 3.3:1)	3,9	0,2	1344-09-8
carboxymethylcellulose	1,6	0,1	9004-32-4
phosphonate (25% active acid)	3,6	0,2	22042-96-2
protease	0,5	0,5	9014-01-1
sodium sulfate	rest	rest	7757-82-6

605

606 The ingredients shall be mixed prior to use. The maximum storage time after mixing is 7
607 days.

608 Dosage HDD: 70g IEC P BASE + 12.5g sodium percarbonate + 2.5g TAED

609

610 Put detergent in dispenser machine device.

611

612 *3.11. Test product for stain removers*

613 The test product consists of a reference detergent with a stain remover added. The reference
614 detergent is dosed as in 3.10. The stain remover is dosed according to the instructions
615 provided on the product and taking onto account consumer habits.

616

617 *3.12. Wash programme*

618 30 °C, cotton normal program and final spin 1200rpm.

619

620 *3.13. Procedures*

621 - Pre-treatment of cotton and hand-towels and ballast load according to section 3.9.

622 - Washing: The following wash cycles are run, at least, 6 times with each product, using a
623 new set of stains each time. For all the different products in

624

625 Table 21, 5x2 different stains (according to 2.5) must be tested and 2 standard cotton cloths
626 in the same wash (according to 2.8)

627

628 Table 21. Washing conditions

Product	Conditions
Stain remover + reference detergent	In this case the stain remover following the recommendations from the producer and wash adding 70g IEC P BASE + 12.5g sodium percarbonate + 2.5g TAED (Table 20)
Reference detergent	In this case wash adding only 70g IEC P BASE + 12.5g sodium percarbonate + 2.5g TAED (Table 20)
Water	Wash without chemical products (detergents and additives)

629

630 - Drying (no tumble drying) and flatterring: 2 points (150 °C) without steam after each wash
631 cycle just the stains

632

633 4. Methods

634 4.1. Test procedure

635 The stain sets monitors used for the evaluation must be from the same production lot. The
636 appropriate amount is stored at low temperatures (according to the recommendations of the
637 suppliers) under exclusion of light and oxygen. The material is cut into pieces of 12x12cm
638 and stored until ready to use in the dark and cold.

639 Two test monitors of each kind are used for every single wash and fixed on different
640 huckaback towel carrier fabrics with the marked right side upwards.

641 An extra set of four carrier fabrics will be used for the next wash cycle in order to dry the
642 first set in the meantime.

643 The prepared carrier fabric with the test swatches are evenly distributed in the wash load
644 and washed in the run programme while to washes at the same conditions using the
645 reference detergent. After one wash they are removed from the machine. Afterwards the
646 monitors are removed from the carrier and dried in the dark at ambient conditions lying flat
647 on a sieve.

648 For the test, the whole procedure is repeated 6 times.

649

650 4.2. Reflectance measurement

651 Final Y-value measurement for stain removal determination can be described as follows:

- 652 - Measuring geometry: d/8°
- 653 - D65/10° observer
- 654 - With UV-filter (420 nm cut off)
- 655 - Measuring diameter: minimum 20 mm
- 656 - Gloss: without
- 657 - Calibration: measurements shall be carried out at the latest 8h after calibration with
658 white tile and black trap

659 For each soil monitor the mean of the 48 measurements (2 samples per soil x 4 readings x
660 6 wash cycles) are calculated. Standard deviation ought to be calculated from 6 washes.

661 The mean value (Y) for the above measurements is taken for each stain test. The normalized
662 wash result is achieved by subtracting the result for water from both the reference detergent
663 and the test product.

664

665 5. Evaluation

666 The product will be considered to have a satisfactory performance, at temperature tested, if
667 it achieves the following results:

668 The general normalized cleaning effect must be greater than 110% compared to the
669 reference detergent and the result for all soil types must be better than for water.

670

671 6. Results and reporting

672 An excelsheet template can be found on the EU Ecolabel website to report the data of the
673 performance test of laundry detergents. The filled in template together with the requirements
674 of the laboratory to conduct the performance test shall be provided by the applicant.

675

676 Annex 1: Examples for reporting

677 A template for reporting the description of the procedures and the results of the tests is
678 available here

679 (<http://ec.europa.eu/environment/ecolabel/documents/performance%20test%20LD.xlsx>). This
680 template is not mandatory to show compliance with criterion 6 Fitness for use

681

Draft for discussion

682

Revision Version 1.0; September 2024

683 [IILD] Framework for testing performance for industrial and institutional
684 laundry detergents

685

686

687 Content

688 0. Background

689 1. Laboratory test

690 2. User test

691 Annex 1. Example

692

693 **Disclaimer**

694 Note that throughout this protocol there might be mention to specific commercial products, brands
695 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
696 users of this document, thus not constituting any endorsement by the XXX of such product/s named.
697 Also, note that equivalent products might be commercially available after the date of publication of
698 this protocol under different names/codes.

699

700 0. Background

701 This test protocol serves as a proof to show compliance with the criterion "Fitness for use" of
702 the Commission Decision [2017/1219](#) XXXX/YYYY establishing EU Ecolabel criteria for
703 "Industrial and Institutional Laundry Detergents".

704 The test is for products that fall under the scope of the product group "Industrial and
705 Institutional Laundry Detergents". This means laundry detergents designed to be used by
706 specialised personnel in industrial and institutional facilities and multi-component systems
707 constituted of more than one component used to build up a complete detergent or a
708 laundering program for an automatic dosing system.

709 The test is passed when a product shows equal or better performance ("effectiveness") than
710 that of the reference product. The performance test can be conducted through a laboratory
711 test or a user test and applies to mono- and multi-component products. No claims shall be
712 made on performance effects and/or product components (if applicable) that have not been
713 tested. ~~In addition to the performance test, it is the responsibility of the applicant to ensure~~
714 ~~that the detergent is safe to use on the intended use.~~ At the minimum, the both type of test
715 shall:

716 — be tested with a light, medium and heavy degree of soiling;

717 — be tested according to manufacturer's recommendations, as displayed in the product (e.g. label)
718 or accompanying product sheet, specifically:

719 ● at the lowest washing temperature and;

720 ● at the highest water hardness and;

721 ● at the recommended dosage considering the former aspects

722 — Shall have defined in advance its elements and stages, which must be identical for each repetition
723 (e.g. soiling process; method of analysis) unless testing conditions can be justified as being not
724 identical but comparable.

725 ~~The~~ Further conditions for both types of test are described in the following sections.

726

727 In addition to the performance test, it is the responsibility of the applicant to ensure that the
728 detergent is safe to use on the intended use.

729

730 1. Laboratory test

731 ~~The laboratory test may be conducted by an external or internal laboratory, as long as it fulfils the~~
732 ~~requirements set out in Section 1.1. The test must be conducted with the recommended dosage (, at~~
733 ~~the lowest recommended washing temperature, and with the highest water hardness at which the~~
734 ~~product may be used, per manufacturer specifications.~~

735 1.1. Laboratory requirements

736 The manufacturer's test laboratory or an external laboratory can be approved to conduct
737 testing to document effectiveness of industrial and institutional laundry detergents if the
738 following requirements are met:

- 739 - it must be possible for competent bodies to monitor the performance of testing (e.g.
740 on-site visits to the laboratory),
- 741 - the testing should be performed preferentially by laboratories that meet the general
742 requirements of EN ISO 17025 or equivalent,
- 743 - the EU Ecolabel Competent Body must have access to all data on the product (e.g.
744 technical data sheets),
- 745 - whenever possible the samples must be made anonymous for the test laboratory
746 (e.g. product A and product B).
- 747 - performance of the effectiveness test as well as the test method must be described
748 in the quality control system.

749 Competent bodies shall preferentially recognise attestations which are issued by bodies
750 accredited in accordance with the relevant harmonised standard for testing and calibration
751 laboratories and verifications by bodies that are accredited in accordance with the relevant
752 harmonised standard for bodies certifying products, processes and services. Accreditation
753 shall be carried out in accordance with Regulation (EC) No 765/2008 of the European
754 Parliament and of the Council.

755

756 1.2. Testing conditions

757 ~~The measurements must be performed on unlaundered and laundered test clothes. Evaluation of the~~
758 ~~test results shall be made by the laboratory and shall be clearly explained in the report.~~

759 At least 5 repetitions shall be made for each test product and each reference product (generic
760 formulation or market product) used

761 ~~The~~ Test should be carried out to the extent feasible under realistic conditions, which amongst other
762 aspects implies using ~~regarding~~ representative soiling³⁰ and temperature profiles relevant to the
763 intended uses, function/s and/or industrial sector/s of the test product (i.e. product category). Possible
764 examples of soiling can be PCMS-55 with 13 soils or Mon-AISE A³¹+B³² with 14 swatches. If

30 Most used testing materials/soils in the institutional and industrial laundry detergents are: mineral oil (representing the industry), wine and cocoa (representing food/restaurants), sebum (representing body oils/hotels/hospitals), blood (representing hotels) and sometimes cosmetics (representing hotels)

31 Mon-AISE A includes wine, tea, coffee, fruit juice, chocolate, grass, mineral oil, make up

32 Mon-AISE B includes grass/mud, tomato, blood mustard, baby food and beef fat

765 appropriate, the normal soiling for testing laundry detergents³³ (e.g. soil ballast load SBL 2004 or SBL-
766 CFT, i.e. 4 units per 4,5 kg load) must be used.

767 Realistic conditions also implies the use of machines/models that have predictive value/correlation
768 towards real usage conditions results. In this sense, the test shall be performed with machines meeting
769 the specifications of ISO 15797:2017³⁴. Alternative machine specification could be accepted
770 conditioned to the approval of the Competent Body after presenting a justification on its equivalency
771 with ISO 15797:2017 or its suitability to generate predictive values correlated towards realistic usage
772 conditions.

773 The measurements must be performed on unlaundered and laundered test clothes. In terms of
774 ~~Examples of~~ what may be used as wash test clothes ~~examples~~ are ~~included in the following~~:

775 — WFK-PCMS-55 for industrial laundering processes, consisting of 13 different small dirt patches
776 (WFK-Testgewebe GmbH, Germany)

777 — EMPA 102 consisting of 15 different fresh spots (Swiss EMPA-Test materials)

778 — Wash cloths of DTI (Danish technology institute) for industrial washing processes or equivalent

779 ~~(laboratory tests can also be accepted as long as it could be proven that the machine/model has~~
780 ~~predictive values toward reality).~~

781 ~~If a range of recommended dosages given in, the recommended dosage for normally soiled textiles~~
782 ~~and hard water should be used.~~

783 The measurement of **secondary** effects such as bleaching effect, bleaching/damage factor, ash
784 content, greying and fluidity increase can, for instance, be made with multi wash test clothes and
785 analysed according to standard ISO 4312³⁵ with at least 25 cycles.

786 1.4 Reference product

787 The reference product may be a product on the market or a generic formulation (for example the
788 reference standard detergent IEC **AD*** in IEC 60456³⁶ or ISO 15797:2017³⁷. ~~standard reference~~
789 ~~detergent~~) approved by the ~~e~~Competent ~~b~~Body.

790 The test product and the reference product must be of the same product category (e.g. designed for
791 the same use). ~~The test product must show efficiency equal to or better than the reference product.~~

792 If ~~a range of~~ the recommended dosages for the test product ~~is-~~ are given in intervals/ranges, the
793 lowest recommended dosage for ~~normally soiled textiles and~~ the highest ~~hard-~~water hardness at the
794 lowest temperature (as claimed in the product) should be used.

795

796 1.3. Evaluation

797 The following aspects must be considered for the assessment of the performance of the product:

798 — primary laundering effects (e.g. dirt removal, stain removal capacity and bleaching effect)

799 The following or equivalently relevant aspects can be considered for the assessment of the
800 performance of the product:

801 — Secondary laundering effects (e.g greying of white washing, and colour-fastness and staining of
802 coloured washing)

³³ Accessible [here](https://environment.ec.europa.eu/document/download/557d8ab5-4e75-41a4-a901-1548be7f685d_en?filename=Protocol%20Fitness%20Performance%20-%20Laundry%20Detergents.pdf) (https://environment.ec.europa.eu/document/download/557d8ab5-4e75-41a4-a901-1548be7f685d_en?filename=Protocol%20Fitness%20Performance%20-%20Laundry%20Detergents.pdf)

³⁴ ISO 15797:2017 Textiles – Industrial washing and finishing procedures for testing of workwear. See: <https://www.iso.org/standard/65152.html>

³⁵ ISO 4312:1989 Surface active agents - Evaluation of certain effects of laundering - Methods of analysis and test for unsoiled cotton control cloth

³⁶ See Table B.1 of the EN60456:2023 (A12) “Clothes washing machines for household use – Methods for measuring the Performance”.

³⁷ ISO 15797:2017 Textiles – Industrial washing and finishing procedures for testing of workwear. See: <https://www.iso.org/standard/65152.html>

803 — Rinsing agent effects (e.g. drying, ironing or mangling of the washed articles),

804 To pass the test, the performance (“effectiveness”) of the test product must be equal to or better than
805 the reference product. This requirement is fulfilled when each performance effect tested (i.e. primary
806 & secondary laundering; rinsing agent and/or others) on the test product is equal to or better than that
807 of the reference product.

808 To consider that a test product has fulfilled a performance effect requirement, its results must be
809 positive (test product scores equal to or better than reference product used) in 100 % of the
810 repetitions. If the result is less than 100% positive, 5 new repetitions must be performed. Of these 10
811 repetitions, 80% must be positive. As an alternative, the applicant may use statistical methods and
812 demonstrate with a one-sided 95 % confidence range that the test product fulfils the laundering effect
813 requirements.

814 Evaluation of the test results shall be made by the laboratory and shall be clearly explained in the
815 report.

816

817 1.4. Documentation requirements

818 The applicant shall provide the following information to the competent body:

819 — detailed description of the test procedure/methods used for each of the performance effects
820 tested and justification on how each is suitable/relevant for testing a specific performance effect.
821 In addition, detailed relevant remarks and/or pertinent justification on how testing conditions were
822 identical or at least comparable

823 — type of stains that are representative for the kind of soil expected for the test product,

824 — information on the recommended dosage for each soiling level at the corresponding water
825 hardness and the lowest recommended washing temperature at which the test product claims to
826 be effective,

827 — raw data and results (inclusive of statistical, if applicable) showing the effectiveness of the test
828 product and the reference product's ability to remove soiling from textiles and the effectiveness,
829 structured by performance effect tested and (if applicable) assessing the role/associated effects
830 to other products that the detergent shall be used with (e.g. stain removers, softeners).

831 — information on the process/rationale conducive to the approval of a testing machines (washer;
832 dryer; etc) for IILD performance purposes. This information clearly state machine
833 specifications/configurations under which predictive value/correlation towards real usage
834 conditions results are expected.

835 — information on the process/rationale conducive to the approval of a generic formulation and/or
836 market product as reference against which the test product has been tested for performance
837 purposes. Also, the following information about the reference product ~~against which the test~~
838 ~~product has been tested~~: recommended dosage for ~~normal~~ each soiling level, lowest washing
839 temperature, highest water hardness ~~temperature~~, date of purchase and date of testing,

840 ~~— documentation confirming compliance with the laboratory requirements listed in Section 1.1.~~

841

842 2. User test

843 The effectiveness of the laundry detergent assessed via a ~~The~~ user test ~~must be conducted~~
844 ~~in at least 5 test centres selected and~~ must comply with the following points:

845

846 2.1. Selection of the test centres

847 ~~Responses must be obtained from a~~ At least 5 test centres, representing a selection of
848 customers, must test under relevant conditions and provide responses according to the

849 reporting requirements (See 2.5 Documentation requirements) on the effectiveness of the
850 laundry detergent product.

851

852 2.2. Testing conditions ~~Procedure, dosage and reference product~~

853 — The testing procedure ~~and dosage~~ must conform to the manufacturer's
854 recommendations (as claimed in the product).

855 — The test period must continue for at least 4 weeks.

856 — The test product must be tested at each soiling level (light, medium heavy) under the
857 recommended dosage for the highest water hardness at the lowest washing temperature
858 it claims to be effective. If the recommended dosages are given in intervals/ranges, the
859 lowest recommended dosage should be used.

860 — The test product must be tested against a reference product, which must be of the same
861 product category (i.e. designed for the same use).

862 — The reference product ~~may~~ shall be the market product normally used by the user (>12
863 months of continuous usage) and approved by the Competent Body. Different reference
864 products may be used at the different test centres.

865 - ~~The test product must show efficiency equal to or better than the reference product.~~

866

867 2.3. Method

868 Every test centre must assess the effectiveness of the product or multi-component system,
869 dosability, rinsing and solubility by answering questions related to the following aspects (or
870 similar formulations):

871 — ability to launder lightly, moderately or heavily soiled articles,

872 — an assessment of primary laundering effects, ~~such as~~ (e.g. dirt removal, stain removal capacity
873 and bleaching effect),

874 — assessment of secondary laundering effects, ~~such as~~ (e.g. greying of white washing, and colour-
875 fastness and staining of coloured washing),

876 — assessment of the effect of the rinsing agent ~~on~~ (e.g. drying, ironing or mangling of the washed
877 articles, if used),

878 — assessment of the serviceability, such as dosing or solubility,

879 — how satisfied the test subject is with customer visiting arrangements.

880

881 2.4. Evaluation

882 The criteria aspects considered to evaluate the test are:

883 — Effectiveness of the test product

884 Test centres must provide an assessment of the effectiveness of the test product via
885 questions to panellist, which are rated on a scale comprising at least three levels, ~~for~~
886 example, (e.g. 'insufficiently effective', 'sufficiently effective' or 'very effective'). The
887 questions to panellist must refer to the target product performance in comparison with the
888 performance of the reference product, inclusive of secondary functions.

889 — Teste centre satisfaction.

890 With regard to how satisfied the test centre is with visit reporting arrangements, the
891 categories must be 'not satisfied', 'satisfied' and 'very satisfied'.

892 At least 5 test centres must submit responses.

893 The test is passed when, for 100% of the responses obtained from 5 test centres, the test
894 product shows effectiveness equal to or better than the reference product, namely ~~100% of~~
895 ~~5 test centres must rate~~ the product is rated as sufficiently effective or very effective on all
896 product-related points (see Section 2.3) and the test centre satisfaction is rated as ~~be~~
897 "satisfied" or "very satisfied" with customer visiting arrangements.

898 A test report must be generated conforming section 2.5 requirements, thus including a
899 description/justification of the user test conditions, results and evaluation.

900 2.5. Documentation requirements

901 The report shall include ~~all raw data from the tests, the test procedure described in detail, as~~
902 ~~well as~~ the following information:

903 — The way the test centres were selected, The description of the sampling method chosen and how
904 it was performed,

905 — The test procedure described in detail, inclusive of any relevant remark and/or pertinent
906 justification on how testing conditions across testing centres were identical or at least comparable.
907 It shall, at the minimum, convey information about the wash program, washing temperature, test
908 duration (start/end date), water hardness and soiling level.

909 — About the test product - the recommended dosage for each soiling level at the corresponding
910 water hardness and the lowest recommended washing temperature at which the test product
911 claims to be effective,

912 — About the reference product - information on the process/rationale conducive to its approval as
913 reference against which the test product has been tested for performance purposes. Also, the
914 following information: recommended dosage for each soiling level, lowest washing temperature,
915 highest water hardness, date of purchase and date of testing,

916 — All raw data from the tests and the test procedure,

917 — All reply forms received from the test centres and the overall result on the washing performance
918 of the user test specified in a table or a form. The responses must be rated in accordance with
919 Section 2.4,

920 — ~~Information on h~~ow satisfied the test centre is with customer visiting arrangements and the
921 categories rated.

922

923 Annex 1: Example of reporting template

924 A template for reporting the description of the procedures and the results of the tests are
925 available here

926 (<http://ec.europa.eu/environment/ecolabel/documents/performance%20test%20IILD.xlsx>).

927 This template is not mandatory to show compliance with Criterion 6, "Fitness for use".

928

929

930

931 Revision Version 1.0; September 2024

932 [DD] Framework for performance testing for dishwasher detergents

933 Content

934 0. Background

935 1. Laboratory requirements to conduct the testing

936 2. Dishwasher detergent performance

937 2.1 Modifications to ~~EN 50242~~ EN 60436

938 ~~2.2-3~~. IKW test

939 3. Rinse aid performance

940 4. Results and reporting

941

942 Disclaimer

943 Note that throughout this protocol there might be mention to specific commercial products, brands
944 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
945 users of this document, thus not constituting any endorsement by the ~~XXXX~~ of such product/s named.
946 Also, note that equivalent products might be commercially available after the date of publication of
947 this protocol under different names/codes.

948

949 0. Background

950 This framework serves as a proof to show compliance with the criterion "fitness for use"
951 of the Commission Decision ~~2017/1216~~ ~~XXXX/YYYY~~ establishing EU Ecolabel criteria for
952 dishwasher detergents.

953 The test is for products that fall under the scope of the product group "dishwasher
954 detergents", this means any detergent for dishwashers or rinse aid falling under the scope
955 of Regulation (EC) No ~~648/2004~~ ~~XXXX/YYYY~~ on detergents which are intended to be
956 marketed and used exclusively in household dishwashers and in automatic dishwashers
957 for professional use, the size and usage of which is similar to that of household
958 dishwashers.

959 For cleaning performance, the product shall show compliance with the criterion ~~through~~
960 ~~any of both tests~~ based on: the most updated version of either the IKW test or the ~~most~~
961 ~~updated standard EN 50242~~ EN 60436³⁸ standard modified according to point 4 2 of this
962 document. For rinse aid performance, the product shall show comparable performance to
963 that of a reference product.

964

965 1. Laboratory requirements to conduct the testing

966 The manufacturer's test laboratory or/and an external test laboratory can be approved to
967 conduct testing to document effectiveness of hard surface cleaners if the following
968 requirements are met:

- 969 — it must be possible for EU Ecolabel competent bodies to monitor the performance of testing (e.g.
970 on-site visits to the laboratory),

³⁸ At the time of revising this framework EN 50242 had been superseded by EN 60436. Currently (September 2024) the most updated EN standard is "EN 60436:2020 Electric dishwashers for household use - Methods for measuring the performance", based on IEC60436:2015.

- 971 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
972 sheets),
- 973 — whenever possible, the samples must be made anonymous for the test laboratory (e.g. product A
974 and product B).
- 975 — the test laboratories must be equipped with the devices described in the test method,
- 976 — performance of the effectiveness test as well as the test method must be described in
977 the quality control system.

978

979 Competent bodies shall preferentially recognise attestations which are issued by bodies
980 accredited in accordance with the relevant harmonised standard for testing and calibration
981 laboratories and verifications by bodies that are accredited in accordance with the relevant
982 harmonised standard for bodies certifying products, processes and services. Accreditation
983 shall be carried out in accordance with Regulation (EC) No 765/2008 of the European
984 Parliament and of the Council.

985 2. Dishwasher detergent performance

986 This section covers cleaning performance of both mono-functional (dishwasher detergent) or multi-
987 functional (dishwasher detergent + others [e.g. rinse aid]) products.

988 If rinse aid function is a part of a multifunctional product, then the effect of this claimed function
989 must be tested and documented also as per Section 3.

990 Any other claims on the performance of the product (e.g. cold wash) must also be tested via suitable
991 methods for the function/claim specified and documented.

992

993 2.1. Modifications to ~~EN 50242~~ EN 60436

994 If ~~EN 50242~~ EN 60436 is used the following modifications shall apply:

- 995 — The cleaning performance testing of the reference detergent (IEC60436-Type D) and the test
996 detergent shall be carried out at ~~45~~ $50 \pm 2^\circ\text{C}$ ~~or at a lower temperature if the detergent claims~~
997 ~~to be efficient at a temperature below 50°C~~ , a holding time after reaching the main wash
998 temperature of 8 minutes, ~~and with~~ a rinse temperature of 55°C and with cold pre-wash without
999 detergent. ~~The reference product shall be always tested at 50°C , regardless the claims of the~~
1000 ~~testing product. If only the rinse aid is tested the rinse temperature shall be 65°C .~~

- 1001 — The machine used in the test shall be connected to cold water and must hold 12 place settings,
1002 width of 60 cm and a cleaning performance (oven drying method) in average values of $3,55 \pm$
1003 ~~0,250~~ as described in Annex I ~~N~~ of the ~~EN 50242~~ EN 60436. ~~The machine should not be influenced~~
1004 ~~by automatic control to avoid comparative testing differences derived from machine parameter.~~
1005 ~~Hence, Miele G1223 SC (GSL2) or posterior models (e.g. GLS3) with comparable characteristics~~
1006 ~~are recommended.~~

1007 ~~— A weak acidic rinsing agent in accordance with the standard (formula III) shall be used.~~

1008 ~~— The rinsing aid dosage shall be a setting at level 3. When applying for rinse aids in combination~~
1009 ~~with dishwasher detergents, the rinse aid shall be used in the test instead of the reference rinse~~
1010 ~~aid.~~

- 1011 — The dosage of the dishwasher detergent being tested shall be as recommended by the
1012 manufacturer.

- 1013 — A minimum of ~~Three~~ attempts shall be carried out at water hardness in accordance with the
 1014 standard ~~EN 50242/~~ EN 60436. The water hardness of sump water in the 2 heated rinses shall
 1015 be $\leq 0,5 \text{ mmol/l}$ ³⁹ *.
- 1016 — An attempt consists of 5 washes where the result is read after the fifth wash without the dishes
 1017 being cleaned between the washes.
- 1018 — The result shall be better than or equal to the reference detergent. (~~measured~~ after the fifth
 1019 wash).
- 1020 — Recipe for the reference detergent⁴⁰ ~~and rinsing agent (formula III)~~, can be found in Annex D in
 1021 the standard ~~EN50242/~~ EN 60436. The quantities (dosage used) shall be as recommended by the
 1022 manufacturer of the reference product, but shall not be more than the limits included in the
 1023 section 5.7 of the standard ~~EN50242/~~ EN 60436 for the detergent ~~and section 5.8 of the standard~~
 1024 ~~EN50242/ EN 60436 for the rinse aid agent.~~

1025 ~~If rinse aid function is a part of a multifunctional product, then the effect of the claimed~~
 1026 ~~function must be documented by a test (e.g. drying performance test included in the~~
 1027 ~~standard EN EN50242/ EN 60436).~~

1028 * ~~When the machine is run on reference programme or equivalent with a clean load installed and no detergent, the values~~
 1029 ~~specified in this criterion shall be achieved. The hardness is to be within the prescribed range.~~

1030

1031 2.2. IKW test

1032 The test performance should be carried out in accordance with the most updated version
 1033 of the IKW test⁴¹ ~~available at:~~ and the subsequent modifications/additions:

1034 ~~https://www.ikw.org/fileadmin/IKW_Dateien/downloads/Haushaltspflege/2016_EQ_Dishwasher_Detergents_Part_B_Update_2015_aktualisiert.pdf~~

1036 ~~A marketed reference detergent or a generic formulation⁴²~~ The generic formulation IEC
 1037 60436 Type D shall be used as reference detergent with a dosage of 20g ~~and~~. The cleaning
 1038 performance testing of the reference detergent and the test detergent shall be carried out
 1039 at a cleaning temperature of 45°C ~~or 50°C~~, a holding time after reaching the main wash
 1040 temperature of 8 minutes, and a rinse temperature of 55° C. ~~shall be used for testing the~~
 1041 ~~cleaning performance.~~

1042 The test detergent must achieve a cleaning performance using the recommended dosage
 1043 that at least corresponds to the reference detergent ~~or reference rinse aid, the~~
 1044 ~~effectiveness of these functions must also be verified in a test.~~

1045 The machine should not be influenced by automatic control to avoid comparative testing
 1046 differences derived from machine parameter. Hence, Miele G1223 SC (GSL2) or posterior
 1047 models (e.g. GLS3) with comparable characteristics are recommended.

1048 ~~In the case of rinse aids, only the rinse aid its function needs to be verified in a test. In~~
 1049 ~~order to achieve optimal rinsing performance results the rinse temperature shall be 65°~~
 1050 ~~C. The testing rRinse aids should be tested against another marketed reference product or~~
 1051 ~~a generic formulation (e.g. IEC 60436 rinse aid Formula III KS C (acid)), using in both cases~~

³⁹ When the machine is run on reference programme or equivalent with a clean load installed and no detergent, the values specified in this criterion shall be achieved. The hardness is to be within the prescribed range.

⁴⁰ ~~At the time of writing this~~ In the existing framework the standard detergent ~~is~~ was Detergent Type B (related to IEC 60436 (3rd ed)). Currently, (September 2024) ~~EN 50242 and Ion and~~ Detergent Type D (related to IEC 60436 (4th ed)) ~~will become~~ is the standard detergent.

⁴¹ "IKW Recommendations for the Quality Assessment of the Cleaning Performance of Dishwasher Detergents." Available at: https://www.ikw.org/fileadmin/IKW_Dateien/downloads/Haushaltspflege/2016_EQ_Dishwasher_Detergents_Part_B_Update_2015_aktualisiert.pdf

⁴² ~~If detergent IEC 60436 Type D is used a dosage of 20g shall be used~~

1052 ~~the same dishwasher detergent.~~ The cleaning performance is considered acceptable when
1053 it fulfils one of the following alternatives:

1054 a) All 7 soils are tested:

1055 a) the test product cleans the soiled items as well as or better than the reference product in all 4
1056 classes (bleachable, persistent/alkali-sensitive, starchy-amylase-sensitive, proteinaceous,
1057 protease-sensitive) meaning that the results for at least one soil are as good as or better than
1058 the reference product for each soil class

1059 or

1060 b) the average value for all 7 soils for the tested product is better than the average value for the
1061 reference product. For this purpose, the results firstly need to be standardised to achieve
1062 comparative basis.

1063 b) Only 4 soils are tested:

1064 ~~If only 4 soils are tested, t~~These must be black tea, starch mix, egg yolk and milk. The
1065 tested product cleans as good as or better than the reference product for all 4 soils.
1066 Calculating an average value for the 4 results in comparison to the reference product is
1067 not permitted.

1068

1069 3. Rinse aid performance

1070 This section covers rinse aid performance of both mono-functional (rinse aid= RA) or multi-functional
1071 (detergent + rinse aid =MF) products.

1072 The test is passed when the average test rinse performance is equal or better than the reference rinse
1073 aid (IEC 60436, Annex D, Formula III KS-C (acid)).

1074 The performance test conditions for the reference and test rinse aid are (if not specified, applicable to
1075 RA and MF):

1076 — Water hardness:

- 1077 • (RA) 1.42 – 1.78 mmol CaCO₃/l (equivalent to 8-10 °d);
- 1078 • (MF) highest indicated, normally 3.74 mmol CaCO₃/l (equivalent to 21 °d)

1079 — Temperature:

- 1080 • Wash: 50C
- 1081 • Rinse: 65C

1082 — Dosage:

- 1083 • Reference: 3 mL rinse aid (formula III) + 20 g IEC-D detergent
- 1084 • Test product (RA): 3 mL test product + 20 g IEC-D detergent
- 1085 • Test product (MF) One standard dose as recommended by the manufacturer.

1086 — Wash cycles: A minimum of 3 wash cycles, after which assessment (readings) can be made.

1087 — Ballast soil: 50 grams of ballast soil must be used in each wash cycle. The ballast soil must be
1088 based on starch, protein and fat. Additionally, other constituents from food ingredients may also
1089 be present.

1090 — Materials: stainless steel, glass, plastic and porcelain must be used as a minimum.

1091

1092 4. Results and reporting

- 1093 ~~If the modified standard EN 5024 / IEC EN 60436 has been followed~~ For cleaning
1094 performance testing (modified EN 60436 or IKW test), the applicant shall provide the
1095 following information:
- 1096 — Information on ~~the test product (at the minimum): composition,~~ recommended dosage, ~~and~~ the
1097 lowest recommended cleaning temperature at which the product claims to be effective ~~and date~~
1098 ~~of purchase).~~
 - 1099 — The product's ability to remove soiling from the dishes, cutlery or kitchenware ~~and to dry the~~
1100 ~~dishes.~~ Test product can only claim to be efficient on those soils where it cleans equal or better
1101 than the reference product;
 - 1102 — Information about the reference product against which the test product has been tested (~~at the~~
1103 ~~minimum):~~ composition, ~~dosage used, temperature, and~~ date of purchase ~~and date of testing;~~
 - 1104 — Description of the standard conditions and ~~the procedure~~ used to perform the testing;
 - 1105 — Results of the tests performed and statistical analysis, if done.
- 1106 ~~In addition, if~~ the most updated version of the IKW test performance protocol has been
1107 followed ~~to test cleaning performance,~~ the applicant shall provide ~~in addition~~ the following
1108 information:
- 1109 ~~Information on the recommended dosage and the lowest recommended cleaning temperature at~~
1110 ~~which the product claims to be effective~~
 - 1111 — Description of the type of soils and preparation procedure
 - 1112 ~~The product's ability to remove soiling and dry the dishes. The effectiveness of other products the~~
1113 ~~detergent shall be used with (e.g. rinse aids) shall be reported~~
 - 1114 ~~Information about the reference product against which the test product has been tested: the~~
1115 ~~lowest recommended dosage or dosage used for the reference product, temperature, date of~~
1116 ~~purchase and date of testing~~
 - 1117 ~~Description of the conditions used to perform the testing~~
 - 1118 ~~Results of the tests performed and statistical analysis, if done~~
- 1119 For rinse aid performance testing (as per section 3), the applicant shall provide the
1120 following information:
- 1121 — Information on the rinse aid product (at the minimum): composition; type (mono- or multi-
1122 functional); recommended dosage; date of purchase).
 - 1123 — Description of the standard conditions and the procedure used to perform the testing;
 - 1124 — List of the type of materials used (at the minimum stainless steel, glass, plastic and porcelain)
1125 and description of type of object tested within each material type).
 - 1126 — Information about the reference rinse aid (at the minimum): composition; date of purchase and
1127 date of testing)
 - 1128 — Results of the tests performed and statistical analysis, if done
- 1129 For any other claim relative to the performance of the product, the applicant shall provide
1130 the following information:
- 1131 — A description of the claim/s made on the product (as depicted in the packaging).
 - 1132 — For each claim, a description of the standard conditions and the procedure used to perform the
1133 testing.
 - 1134 — Results of the test performed and statistical analysis, if done.
 - 1135 — Conclusions, inclusive of reasoned discussion showing the link of the test with the intended claim.

1136

1137 *Annex 1: example*

1138 A template for reporting the description of the procedures and the results of the tests is

1139 available at [XXXX](#) [here](#) (LINK)

1140 <http://ec.europa.eu/environment/ecolabel/documents/dd.xlsx>. This template is not

1141 mandatory to show compliance with criterion X Fitness for use.

1142

1143

Draft for discussion

1144

Revision Version 1.0; September 2024

1145 [IIDD] Framework for performance testing for industrial and institutional
1146 dishwasher detergents

1147

1148 Content

1149 0. Background

1150 1. Laboratory test

1151 2. User test

1152 Annex 1. Example

1153

1154 Disclaimer

1155 Note that throughout this protocol there might be mention to specific commercial products, brands
1156 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
1157 users of this document, thus not constituting any endorsement by the XXXX of such product/s named.
1158 Also, note that equivalent products might be commercially available after the date of publication of
1159 this protocol under different names/codes.

1160

1161 0. Background

1162 This test protocol serves as a proof to show compliance with the criterion "Fitness for use"
1163 of the Commission Decision [2017/1215](#) XXXX/YYYY establishing EU Ecolabel criteria for
1164 "Industrial and Institutional Dishwasher Detergents".

1165 The test is for products that fall under the scope of the product group "Industrial and
1166 Institutional Dishwasher Detergents" this means detergents designed to be used by
1167 specialised personal in professional dishwashers. Multi-component systems constituted of
1168 more than one component used to build-up a complete detergent shall be tested by means
1169 of this protocol too.

1170 The test is passed when a product shows equal or better performance ("effectiveness") than
1171 that of the reference product. The performance test can be conducted through a laboratory
1172 test or a user test and applies to mono- and multi-component products. No claims shall be
1173 made on performance effects and/or product components (if applicable) that have not been
1174 tested. ~~In addition to the performance test, it is the responsibility of the applicant to ensure
1175 that the detergent is safe to use on the intended use.~~ At the minimum, both type of test shall:

1176 — be tested according to manufacturer's recommendations, as displayed in the product (e.g. label)
1177 or accompanying product sheet, specifically:

- 1178 ● at the normally soiled dishwashing load.
- 1179 ● at the lowest temperature (e.g. cleaning and drying);
- 1180 ● at the highest water hardness and;
- 1181 ● at the recommended dosage considering the former aspects

1182 — have defined in advance its elements and stages, which must be identical for each repetition (e.g.
1183 soiling process; method of analysis) unless testing conditions can be justified as being not identical
1184 but comparable.

1185 — Not be tested in combination with plastic cleaning beads.

1186 ~~The Further~~ conditions for both types of test are described in the following sections.

1187 In addition to the performance test, it is the responsibility of the applicant to ensure that the
1188 detergent is safe to use on the intended use.

1189

1190 1. Laboratory test

1191 ~~The laboratory test may be conducted by an external or internal laboratory, as long as it~~
1192 ~~fulfils the requirements set out in Section 1.1. The test must be conducted with the~~
1193 ~~recommended dosage and at the lowest recommended cleaning and drying temperature~~
1194 ~~and the degree of soiling.~~

1195 1.1. Laboratory requirements to conduct the testing.

1196 The manufacturer's test laboratory or an external laboratory can be approved to conduct
1197 testing to document effectiveness of industrial and institutional dishwasher detergents if
1198 the following additional requirements are met:

1199 — it must be possible for competent bodies to monitor the performance of testing (e.g. on-site visits
1200 to the laboratory)

1201 — the testing should be performed preferentially by laboratories that meet the general
1202 requirements of EN ISO 17025 or equivalent

1203 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
1204 sheets)

1205 — whenever possible the samples must be made anonymous for the test laboratory (e.g. product A
1206 and product B).

1207 — performance of the effectiveness test as well as the test method must be described in
1208 the quality control system

1209 Competent bodies shall preferentially recognise attestations which are issued by bodies
1210 accredited in accordance with the relevant harmonised standard for testing and calibration
1211 laboratories and verifications by bodies that are accredited in accordance with the relevant
1212 harmonised standard for bodies certifying products, processes and services. Accreditation
1213 shall be carried out in accordance with Regulation (EC) No 765/2008 of the European
1214 Parliament and of the Council

1215

1216 1.2. Testing conditions:

1217 ~~At least 5 repetitions shall be made for each test product and each reference product (generic~~
1218 ~~formulation or market product) used.~~

1219 ~~The test product must be tested under realistic conditions: dishes soiled with spots that are~~
1220 ~~representative for the kind of soiled expected where the product will be used or marketed.~~

1221 ~~The test product must be tested to the extent feasible under realistic conditions, which~~
1222 ~~amongst other aspects implies using regarding representative soiling (e.g. dishes soiled with~~
1223 ~~spots that are representative for the kind of soiled expected where the product will be used~~
1224 ~~or marketed) and temperature profiles relevant to the intended uses, function/s and/or~~
1225 ~~industrial sector/s of the test product (i.e. product category). These ~~Testing~~ testing conditions must~~
1226 ~~be validated by the corresponding competent body. If appropriate, the soiling for testing~~
1227 ~~dishwasher detergents can be used.~~

1228 ~~1.4 Reference product:~~

1229 The reference product may be a product on the market or a generic formulation (e.g.
1230 [detergent and rinse aid formulations in EN 17735⁴³](#)) approved by the competent body. The
1231 test product must show efficiency equal to or better than the reference product.

1232

1233 The test product and the reference product must be of the same product category (e.g.
1234 designed for the same use).

1235 If the recommended dosages for the test product are given in intervals/ranges, the lowest
1236 recommended dosage for normally soiled dishwashing load ~~and~~ at the highest water
1237 hardness and at the lowest temperature (as claimed in the product) should be used.

1238

1239 1.3. Evaluation

1240 To pass the test, the performance (“effectiveness”) of the test product must be equal to or
1241 better than the reference product. This requirement is fulfilled when each performance effect
1242 tested (e.g. cleaning/soil removal; shine, drying time, streak-free performance) on the test
1243 product is equal to or better than that of the reference product.

1244 To consider that a test product has fulfilled a performance effect requirement, its results
1245 must be positive (test product scores equal to or better than reference product used) in 100
1246 % of the repetitions. If the result is less than 100% positive, 5 new repetitions must be
1247 performed. Of these 10 repetitions, 80% must be positive. As an alternative, the applicant
1248 may use statistical methods and demonstrate with a one-sided 95 % confidence range that
1249 the test product fulfils the laundering effect requirements.

1250 Evaluation of the test results shall be made by the laboratory and shall be clearly explained
1251 in the report.

1252

1253 1.4. Reporting information

1254 The applicant shall provide the following information to the competent body:

1255 — detailed description of the test procedure/methods used for each of the performance effects
1256 tested and justification on how each is suitable/relevant for testing a specific performance effect.
1257 In addition, detailed relevant remarks and/or pertinent justification on how testing conditions were
1258 identical or at least comparable

1259 — type of spots that are representative for the kind of soiled expected in the areas/sectors where
1260 the products will be marketed (i.e. [product category](#)).

1261 — information on the recommended dosage [for normally soiled dishwashing load at the](#)
1262 [corresponding water hardness](#) and the lowest recommended cleaning temperature at which the
1263 product claims to be effective

1264 — raw data and results (inclusive of statistical, if applicable) showing the effectiveness of the test
1265 product and the reference product, structured by performance effect tested (e.g. product's ability
1266 to remove soiling from the dishes, cutlery and kitchenware and to dry the dishes, cutlery and
1267 kitchenware). [and \(if applicable\) assessing the role/associated effects to other products that the](#)
1268 detergent shall be used with (e.g. [rinse aid](#)).

1269 ~~— the product's ability to remove soiling from the dishes, cutlery and kitchenware and to dry the~~
1270 ~~dishes, cutlery and kitchenware the effectiveness of other products the detergent shall be used~~
1271 ~~with (e.g. [rinse aids](#))~~

⁴³ See Table A.2 and A.3 for detergent and rinse aid formulations. EN 17735:2022 Commercial dishwashing machines - Hygiene requirements and testing.

1272 — information on the process/rationale conducive to the approval of the testing conditions and of a
1273 generic formulation and/or market product as reference against which the test product has been
1274 tested for performance purposes. Also, the following information about the reference product
1275 ~~against which the test product has been tested~~: recommended dosage for normal soiling level,
1276 lowest washing temperature, highest water hardness ~~temperature~~, date of purchase and date of
1277 testing,

1278 ~~documentation confirming the compliance within the laboratory requirements in section 1.1~~

1279

1280 2. User test

1281 The effectiveness of the dishwashing detergent assessed via a ~~The~~ user test ~~must be~~
1282 ~~conducted in at least 5 test centres selected and~~ must comply with the following points:

1283

1284 2.1. Selection of the test centres

1285 ~~Responses must be obtained from a~~At least 5 test centres, representing a selection of
1286 customers, must test under relevant conditions and provide responses according to the
1287 reporting requirements (See 2.5 Documentation requirements) on the effectiveness of the
1288 laundry detergent product.

1289

1290 2.2. Testing conditions Procedure, dosage and reference product

1291 — The testing procedure ~~and dosage~~ must conform to the manufacturer's
1292 recommendations (as claimed in the product).

1293 — The test period must continue for at least 4 weeks with at least 400 test cycles (or 400
1294 ranks in a tunnel washer)

1295 — The test product must be tested at normally soiled dishwashing load under the
1296 recommended dosage for the highest water hardness at the lowest washing temperature
1297 it claims to be effective. If the recommended dosages are given in intervals/ranges, the
1298 lowest recommended dosage should be used.

1299 — The test product must be tested against a reference product, which ~~must be of the same~~
1300 product category (i.e. designed for the same use).

1301 — The reference product ~~may~~ shall be the market product normally used by the user (>12
1302 months of continuous usage) and approved by the Competent Body. Different reference
1303 products may be used at the different test centres.

1304 ~~The test product must show efficiency equal to or better than the reference product~~

1305

1306 2.3. Method

1307 Every test centre must assess the effectiveness of the product or multi-component system
1308 by answering questions related to the following aspects (or similar formulations)

1309 — the product's ability to remove soiling from the dishes, cutlery and kitchenware

1310 — the product's ability to dry the dishes, cutlery and kitchenware

1311 — the respondent's satisfaction with the agreement on customer visits

1312

1313 2.4. Evaluation

1314 The criteria aspects considered to evaluate the test are:

1315 — Effectiveness of the test product

1316 Test centres must provide an assessment of the effectiveness of the test product *via*
1317 *questions to panellist, which are* rated on a scale comprising at least three levels, ~~for~~
1318 ~~example,~~ (e.g. 'insufficiently effective', 'sufficiently effective' or 'very effective'). The
1319 *questions to panellist must refer to the target product performance in comparison with the*
1320 *performance of the reference product, inclusive of secondary functions.*

1321 — Teste centre satisfaction.

1322 With regard to how satisfied the test centre is with visit reporting arrangements, the
1323 categories must be 'not satisfied', 'satisfied' and 'very satisfied'.

1324 At least 5 test centres must submit responses.

1325 The test is passed when, for 100% of the responses obtained from 5 test centres, the test
1326 product shows effectiveness equal to or better than the reference product, namely ~~100% of~~
1327 ~~5 test centres must rate~~ the product *is rated* as sufficiently effective or very effective on all
1328 product-related points (see Section 2.3) and *the test centre satisfaction is rated as be*
1329 "satisfied" or "very satisfied" with customer visiting arrangements.

1330 A test report must be generated conforming section 2.5 requirements, thus including a
1331 description/justification of the user test conditions, results and evaluation.

1332

1333 *2.5. Reporting of the information*

1334 The report shall include ~~all raw data from the tests, the test procedure described in detail~~
1335 ~~as well as~~ the following information:

1336 — The way the test centres were selected. A description of the sampling method chosen and how it
1337 was performed,

1338 — The test procedure described in detail, inclusive of any relevant remark and/or pertinent
1339 justification on how testing conditions across testing centres were identical or at least comparable.
1340 It shall, at the minimum, convey information about the wash program, washing temperature, test
1341 duration (start/end date), water hardness and soiling level.

1342 — About the test product - the recommended dosage for normally soiled dishwashing load at the
1343 corresponding water hardness and the lowest recommended washing temperature at which the
1344 test product claims to be effective,

1345 — About the reference product - information on the process/rationale conducive to its approval as
1346 reference against which the test product has been tested for performance purposes. Also, the
1347 following information: recommended dosage for each soiling level, lowest washing temperature,
1348 highest water hardness, date of purchase and date of testing,

1349 — All raw data from the tests and the test procedure

1350 — All reply forms received from the test centres and the overall result on the cleaning and drying
1351 performance of the user test specified in a table or a form. The response must be rated in
1352 accordance with section 2.4

1353 — Information on how satisfied the test centre is with customer visiting arrangements and the
1354 categories rated.

1355

1356 Annex 1: Example

1357 A template for reporting the description of the procedures and the results of the tests is
1358 available here (<http://ec.europa.eu/environment/ecolabel/documents/iidd.xlsx>). This template
1359 is not mandatory to show compliance with criterion 6 Fitness for use.

1360

1361

Draft for discussion

1362

Revision Version 1.0; September 2024

1363 [HDD] Framework for testing performance for hand dishwashing detergents

1364

1365 0. Background

1366 1. Laboratory requirements to conduct the testing

1367 2. Testing

1368 2.1 Numbers of repetitions

1369 2.2 Control test (water)

1370 2.3 Water conditions

1371 2.4 Testing and reference product

1372 2.5 Soiling

1373 2.6 Test procedure

1374 2.7 Assessment of cleaning/washing capacity

1375 3. Results and reporting—documentation Annex 1: Example of reporting template

1376 3.1 General requirements

1377 3.2 Specific requirements

1378 Annex 1: Example of reporting template

1379

1380 Disclaimer

1381 Note that throughout this protocol there might be mention to specific commercial products, brands
1382 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
1383 users of this document, thus not constituting any endorsement by the XXXX of such product/s named.
1384 Also, note that equivalent products might be commercially available after the date of publication of
1385 this protocol under different names/codes.

1386

1387 0. Background

1388 This framework serves as a proof to show compliance with the criterion "Fitness for use" of the
1389 Commission Decision (EU) 2017/1214 XXXX/YYYY establishing EU Ecolabel criteria for "Hand
1390 Dishwashing Detergents".

1391 The test is for products that fall under the scope of the product group "Hand Dishwashing Detergents".
1392 This means any detergent falling under the scope of Regulation (EC) No 648/2004 XXXX/YYYY of the
1393 European Parliament and of the Council on detergents which is marketed and designed to be used to
1394 wash by hand items such as glassware, crockery and kitchen utensils including cutlery, pots, pans and
1395 ovenware.

1396 The product group shall comprise products for both private and professional use. The products shall
1397 be a mixture of chemical substances and shall not contain micro-organisms that have been
1398 deliberately added by the manufacturer. In addition to the performance test, it is the responsibility of
1399 the applicant to ensure that the hand dishwashing detergent is safe to use on the intended surface(s).

1400 The intention is that the product shows a comparable washing performance effect to that of a
1401 reference product. This is assessed primarily via the ability to clean (a quantifiable measure of the
1402 cleaning effect) and, if items are washed (e.g. plates, dishes), together with the capacity to clean (i.e.
1403 how long the detergent remains effective). The test procedure is based on the IKW recommendation
1404 for hand-dishwashing testing⁴⁴ with a series of adaptations as disclosed in this framework document.

1405

1406 1. Laboratory requirements to conduct the testing

⁴⁴ "Recommendation for the quality assessment of the cleaning performance of hand dishwashing detergents"; IKW, SOFW Journal, 128, 5-2002, page 15. Available at: https://www.ikw.org/fileadmin/IKW_Dateien/downloads/IKW-Englisch/HP_EO-Handgeschirr-e.pdf

1407 The manufacturer's test laboratory or an external test laboratory can be approved to
1408 conduct testing to document effectiveness of hand dishwashing detergents if the
1409 following requirements are met:

1410 — it must be possible for competent bodies to monitor the performance of the testing (e.g. on-site
1411 visits to the laboratory),

1412 — the testing should be performed preferentially by laboratories that meet the general requirements
1413 of EN ISO 17025 or equivalent,

1414 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
1415 sheets),

1416 — whenever possible the samples must be made anonymous for the test laboratory (e.g. product A
1417 and product B).

1418 — performance of the effectiveness test must be described in the quality control system¹.

1419 Competent bodies shall preferentially recognise attestations which are issued by bodies accredited in
1420 accordance with the relevant harmonised standard for testing and calibration laboratories and
1421 verifications by bodies that are accredited in accordance with the relevant harmonised standard for
1422 bodies certifying products, processes and services. Accreditation shall be carried out in accordance
1423 with Regulation (EC) No 765/2008 of the European Parliament and of the Council.

1424

1425 2. Testing

1426 The purpose is to compare the washing performance of the product to that of a reference product. A
1427 wide range of test procedures are allowed as long as the requirements below are a part of the test
1428 procedure. In the test, washing-up may be done by hand or, alternatively, a machine may be
1429 responsible for the mechanical work. The test may either be a test involving the washing up of
1430 crockery, e.g. dishes or plates, or a test that does not involve crockery.

1431 Any other claim made on the performance of the product (as displayed in it or in its accompanying
1432 product sheet) that is not already specified in this performance framework (i.e. *high degreasing*
1433 *efficiency*; *“cold wash”*) must also be tested via suitable methods for the function/claim specified and
1434 documented.

1435 The elements and stages included in each repetition must be decided in advance and must be identical
1436 for each repetition (e.g. soiling process; method of analysis).

1437 2.1. Control test (water)

1438 A control test that uses no detergent (namely, only water) shall be additionally performed under the
1439 same testing conditions and procedures as per the reference detergent and the test detergent product.
1440 The aim of this control test is to ensure that the use of detergent actually implies a boost of the
1441 cleaning capacity and cleaning effect. If the control test results are comparable to the tested
1442 detergents, then the test shall be deemed as unsuitable/inconclusive. The number of washed items
1443 (e.g. dishes, plates) shall match the highest number in any of the tested (reference or test) detergents⁴⁵.
1444 Consequently, control test shall be performed after the tests made with the reference and each test
1445 detergent.

1446 2.2. Number of repetitions

1447 At least 5 repetitions must be performed for the reference detergent.

1448 At least 5 repetitions must be performed ~~in which the for each test detergent and reference products,~~
1449 ~~compared with other.~~

1450 At least X repetitions must be performed for the control (only water) test

1451 2.3. Water parameters

⁴⁵ Example -> if reference detergent = 20 plates and test detergent = 22 plates; then the control = 22 plates)

- 1452 — The same volume of water shall be used in all repetitions. The volume shall be determined and
1453 recorded in litres (~~to~~ one decimal point precision).
- 1454 — The water hardness shall be $2,5 \pm 0,5$ mmol CaCO_3/l (equivalent to $14.0 \pm 2.81^\circ\text{d}$); and It shall be
1455 measured and recorded.
- 1456 — The water temperature conditions shall be the same for all repetitions and shall be measured in
1457 Celsius degrees. The temperature shall be measured at the start and at the end of each washing
1458 cycle (repetition). At the start of the test the soak temperature in the basin shall be $45 \pm 1^\circ\text{C}$. and
1459 kept constant throughout the test. However, A decrease of the water temperature during the test
1460 is acceptable, if it is not more than 10°C and the same temperature decrease is documented for
1461 all repetitions.
- 1462 — If the product has any claim on the temperature at which it is efficient (e.g. "cold wash"), this shall
1463 be demonstrated via an additional test where all conditions remain as indicated in this framework
1464 except for the water temperature conditions. In this case, the washing soak should have a starting
1465 temperature matching the lowest temperature at which the product claims to be effective.

1466

1467 2.4. Test and reference product parameters

1468 The reference generic formulation shall be the one listed in Table 1.

1469

1470 Table 1. Reference generic formulation for testing hand dishwashing detergents

Ingredient	% data as active content
Sec sodium alkane sulfonate (ex 60%)	10,80
Sodium lauryl ether sulfate 2EO (ex 70%)	2,80
Cocamidopropyl betaine (ex 30%)	1,20
Kathon DG (as received)	0,08
Water	Added to 100%

- 1471 — The dosage for the reference detergent for the performance test shall be of 4 per 5 litre of water.
1472 The detergent must be mixed and completely dissolved in the water.
- 1473 — ~~The~~ Each test detergent product shall must:
- 1474 ● Be dosed according to the dosage recommended by the manufacturer for one litre of
1475 washing water for cleaning normally soiled dishes (indicated in g/l washing water or ml/l
1476 washing water) in all repetitions.
 - 1477 ● ~~The detergent must be~~ mixed and completely dissolved in the water.

1478 ¹As verification of sufficient quality in the test of the hand dishwashing detergent's fitness for use, the testing
1479 laboratory or manufacturer laboratory shall document the following mean values from 5 dishwashing tests in
1480 the results section of the test report that were carried out with the IKW reference hand dishwashing detergent
1481 (dosage 4ml/5l of dishwashing water) using the reference number of plates for soil 1 and 2 as required in the
1482 IKW "Recommendation for the quality assessment of the cleaning performance of hand dishwashing
1483 detergents" (SOFW Journal, 128, 5-2002, page 15)

1484 Indicative value for soil 1: 11-15 plates (tolerance $\pm 10\%$)1485 Indicative value for soil 2: 15-20 plates (tolerance $\pm 10\%$)

1486

1487 2.5. Soil parameters

- 1488 — At least one type of soil must be used, ~~which The same soil~~ must be used for all repetitions.
- 1489 — The origin or chemical composition of the soil shall be in accordance with the test soils described
1490 in the IKW performance test:

1491 "Recommendation for the quality assessment of the cleaning performance of hand dishwashing
1492 detergents" available at [www.ikw.org/fileadmin/content/downloads/Haushaltspflege/HP_EQ-
1493 Handgeschirr- e.pdf](http://www.ikw.org/fileadmin/content/downloads/Haushaltspflege/HP_EQ-Handgeschirr-e.pdf)

1494 — If the product claims high degreasing efficiency the type of soil should be predominantly
1495 composed of fat, thus the type of soil must be ~~XXXXXX~~.

1496 — The soil must be prepared as described in the IKW performance test but ~~alternative soil~~
1497 ~~formulations/preparations can be accepted by the Competent Body conditioned to justifying its~~
1498 ~~comparability with the soil types stated in it~~⁴⁶.

1499 — The soil must be homogenous, ~~and~~ of even consistency: ~~and E~~ enough soil for the entire test must
1500 be prepared in one batch⁴⁷,

1501 — The quantity of soil applied to a substrate, (e.g. plates or dishes), or to the washing water, must
1502 be the same in all repetitions and must be weighed in grams ~~to~~ (one decimal point ~~precision~~).

1503

1504 2.6. Test procedure

1505 — The test and reference products must be made anonymous to the person(s) performing the test.

1506 ~~At least 5 repetitions must be performed with: each product: the test product: and reference~~
1507 ~~product.~~

1508 ~~The elements and stages included in each repetition must be decided in advance and must be~~
1509 ~~identical for each repetition.~~

1510 — The temperature and relative humidity of the room must be measured (at least at the beginning
1511 and the end of the test) and kept ~~reasonably~~ constant in all repetitions.

1512 — A fixed procedure for the preparation of the plates and the application of soil (allowing sufficient
1513 time for drying), dishwashing process (manual dishwashing or removal of soil by machinery) and
1514 ~~end-point~~ or ~~point of saturation~~⁴⁸ must be determined in advance and in line with the IKW
1515 performance test.

1516 — As verification of sufficient quality in the test of the hand dishwashing detergent's fitness for use,
1517 the testing laboratory or manufacturer laboratory shall document the following mean values from
1518 5 dishwashing tests in the results section of the test report that were carried out with the IKW
1519 reference hand dishwashing detergent (dosage 4ml/5l of dishwashing water) using the reference
1520 number of plates for soil 1 and 2 as required in the IKW "Recommendation for the quality
1521 assessment of the cleaning performance of hand dishwashing detergents" (SOFW Journal, 128,
1522 5-2002, page 15)

1523 • Indicative value for soil 1: 11-15 plates (tolerance \pm 10%)

1524 • Indicative value for soil 2: 15-20 plates (tolerance \pm 10%)

1525

1526 2.7. Assessment of cleaning/washing capacity

1527 The test must be capable of generating results that provide a measure of ~~the~~ cleaning
1528 capacity ~~and the cleaning effect~~.

1529 The cleaning ~~effect capacity~~ must be expressed in grams of soil removed per 5 litres of
1530 water before reaching the ~~above predefined~~ point of saturation.

⁴⁶ An example of alternative soil preparation is displayed in Table 2 of the "Standard protocol for evaluating performances of hand dishwashing detergents. ASOCASA, Innovhub SSI . HPC Today journal Vol 18(1) 2023. Available at: https://www.teknoscienze.com/tks_article/standard-protocol-for-evaluating-performances-of-hand-dishwashing-detergents/

⁴⁷ At the minimum this implies 10+X repetitions =5 x reference detergent + 5 x test detergent + X control (water) test

⁴⁸ Point of saturation can be defined as when the cleaning effect is no longer observed, when soil is floating at the surface water, when foam layer is not completely covering the surface or when there is no visible foam.

1531 The cleaning capacity shall be expressed as the number of washed items (e.g. plates,
1532 dishes) before reaching the point of saturation.

1533 A positive result of a test round is obtained when the cleaning effect and the cleaning
1534 capacity is are equal to or better than that of the reference product.

1535 To consider that the test product has fulfilled the performance requirements its results
1536 must be positive in 100 % of the repetitions. If the result is less than 100% positive, 5
1537 new repetitions must be performed. Of these 10 repetitions, 80% must be positive. As an
1538 alternative, the applicant may use statistical methods and demonstrate with a one-sided
1539 95 % confidence range that the test product fulfils the performance requirements.

1540

1541 3. Results and reporting Documentation

1542 3.1. General requirements

1543 All tests must be reported in accordance with the following points (to be part of the test reports):

1544 — Description of how the test and reference products were made anonymous to the person(s)
1545 performing the test.

1546 — Temperature and humidity in the test room in all repetitions and details describing how the test
1547 person(s) ensured that these conditions were kept reasonably constant in all repetitions.

1548 — Description of the composition of the soil and the procedure used to ensure that the soil was of
1549 a homogenous and even consistency. If different from IKW recommendation, justification on how
1550 the soils used were comparable to the soil types specified within the IKW recommendation.

1551 — Hardness of the water and specification of the calcium/magnesium ratio, and how it was achieved.

1552 — Quantity of water used in the repetitions and description of how the water temperature
1553 requirement was fulfilled.

1554 — Results of the weighing of the hand dishwashing detergent in each repetition and description of
1555 the procedure for dissolving the product in the water.

1556 — Description of the procedure for adding the soil to either a substrate (e.g. plates or dishes) or to
1557 the washing water.

1558 — Results of the weighting of soil in each repetition.

1559 — Description of the other elements and stages in each individual repetition.

1560 — Description of how cleaning effect and cleaning capacity (if applicable) were as measured,
1561 inclusive of a justification about the suitability of the analytical method chosen for measurement
1562 these aspects.

1563 — ~~and~~ Raw data from all repetitions stated in terms of cleaning effect and cleaning capacity (if
1564 applicable).

1565 — Final results, inclusive considerations about the control (water) test, and, if applicable, a statistical
1566 evaluation of the data (if applicable).

1567 3.2. Specific requirements

1568 In addition to the previous general reporting requirements, if a test product has any other claim on
1569 the performance the product (as displayed in it or in its accompanying product sheet) the following
1570 requirements also apply:

1571 — Description of the claim made about performance, inclusive literal wording/content used (e.g.
1572 quoting literal sentences; adding pictures).

1573 — Claims on the performance of the product that are quoted in this framework shall meet the
1574 following requirements:

- 1575
- For a *high degreasing efficiency* claim
 - 1576
 - 1577
 - 1578
 - 1579
 - 1580
 - 1581
 - 1582
 - For a “*cold wash*” claim
 - 1583
 - 1584
 - 1585
 - 1586
 - 1587
 - 1588
 - For any other claims on the performance of the product that are not already specified in this performance framework, the following requirements apply:
 - 1591
 - 1592
 - 1593
 - 1594

1595

1596 Annex 1: Example of reporting template

1597

1598 A template for reporting the description of the procedures and the results of the tests are
1599 available here <http://ec.europa.eu/environment/ecolabel/documents/HDD.xlsx>. This
1600 template is not mandatory to show compliance with Criterion 6, “Fitness for use”.

1601

1602

1603

Revision Version 1.0; September 2024

1604 [HSC] Framework for testing performance for hard surface cleaning
1605 products

1606

1607 Content

1608 0. Background

1609 1. Laboratory test

1610 2. User test

1611 3. References

1612 Annex 1 Example

1613

1614 **Disclaimer**

1615 Note that throughout this protocol there might be mention to specific commercial products, brands
1616 and/or machine model/s which, unless otherwise explicitly indicated, are given for the convenience of
1617 users of this document, thus not constituting any endorsement by the XXXX of such product/s named.
1618 Also, note that equivalent products might be commercially available after the date of publication of
1619 this protocol under different names/codes.

1620

1621 0. Background

1622 This test protocol serves as a proof of compliance with the criterion "Fitness for use" in the Commission
1623 Decision ~~2017/1217 of 23 June 2017~~ XXXX/YYYY establishing the EU Ecolabel criteria for "Hard
1624 Surface Cleaning Products".

1625 The test is for products that fall within the scope of the product group "Hard Surface Cleaning
1626 Products". This means cleaning products designed to be used for routine cleaning of hard surfaces
1627 such as walls, floors and other fixed surfaces including those in kitchens, windows, glass and other
1628 highly polished surfaces or sanitary facilities, such as laundry rooms, toilets, bathrooms, showers.

1629 The test is passed when a product shows equal or better performance than that of the reference
1630 product. The performance test can be a laboratory test or a user test (only for professional products).
1631 Any other claim made on the performance of the product (as displayed in it or in its accompanying
1632 product sheet) that is not already specified in this performance framework must also be tested via
1633 suitable methods for the function/claim specified and documented.

1634 The elements and stages included in each repetition must be decided in advance and must be identical
1635 for each repetition (e.g. soiling process; method of analysis, scoring system), unless testing conditions
1636 can be justified as being not identical but comparable.

1637 In addition to the performance test, it is the responsibility of the applicant to ensure that the cleaning
1638 product is safe to use on the intended surface(s). The conditions for both types of test are described
1639 in the following sections.

1640

1641 1. Laboratory test

1642 The aim of the laboratory test is to confirm that the test product cleans as well as or better than a
1643 comparable reference product (either a market or a reference generic formulation).

1644 Any type of hard-surface cleaning product (i.e. consumer and/or professional) can be tested via
1645 Laboratory test.

1646 *1.1. Laboratory requirements*

1647 The manufacturer's test laboratory or/and an external test laboratory can be approved to conduct
1648 testing to document effectiveness of hard surface cleaners if the following requirements are met:

- 1649 — it must be possible for EU Ecolabel competent bodies to monitor the performance of testing (e.g.
- 1650 on-site visits to the laboratory),
- 1651 — the EU Ecolabel Competent Body must have access to all data on the product (e.g. technical data
- 1652 sheets),
- 1653 — whenever possible, the samples must be made anonymous for the test laboratory (e.g. product A
- 1654 and product B). For tests where the reference product is a generic formulation, the tester shall be
- 1655 aware to modify the test method as appropriate,
- 1656 — the test laboratories must be equipped with the devices described in the test method,
- 1657 — performance of the effectiveness test as well as the test method must be described in the quality
- 1658 control system.

1659 Competent bodies shall preferentially recognise attestations which are issued by bodies accredited in
 1660 accordance with the relevant harmonised standard for testing and calibration laboratories and
 1661 verifications by bodies that are accredited in accordance with the relevant harmonised standard for
 1662 bodies certifying products, processes and services. Accreditation shall be carried out in accordance
 1663 with Regulation (EC) No 765/2008 of the European Parliament and of the Council.

1664 1.2. Testing conditions

1665 1.2.1. Control test (water)

1666 A control test that uses only water shall be additionally performed under the same testing conditions
 1667 and procedures as per the reference product and the test product. The aim of this control test is to
 1668 ensure that the use of cleaning product actually implies a cleaning boost. If the control test results
 1669 are comparable to the reference or test product, then the test shall be deemed as
 1670 unsuitable/inconclusive.

1671 At least X repetitions must be performed for the control (only water) test

1672

1673 1.2.2. Test and Reference product

1674 — The test product and the reference product shall be of the same product category (designed for
 1675 the same use, i.e. both should be WC cleaners, kitchen cleaners, sanitary cleaners, flooring
 1676 cleaners, window cleaners, etc.) and in the same dilution form (RTU, undiluted, concentrated, etc.).

1677 — A marketed ~~reference~~ product or a generic formulation can be chosen as the reference product⁴⁹.
 1678 A marketed product is understood to be a product that is available for purchase at the time of
 1679 testing, in the intended market segment and in the intended market region of the applicant's
 1680 product. In addition, a marketed product can be selected regardless of sales volume and it can
 1681 also be an EU ecolabelled product. The marketed reference product or the generic formulation
 1682 shall be approved by the competent body in charge of the application prior to the testing.⁵⁰

1683 — If a marketed product is chosen as a comparative reference product (e.g. for all purpose cleaners,
 1684 for sanitary cleaners or for window cleaners), it shall be one present in the region, where the
 1685 applicant's product is to be marketed and making the similar claims about cleaning properties as
 1686 the applicant's product. The marketed product must be approved by the competent body in charge
 1687 of the application prior to the testing, and the trade name must be referenced in the test report
 1688 and technical sheets and the label shall be provided to the competent body. If the test product is
 1689 marketed for both consumers and professionals use, then the market reference product must be
 1690 a professional product.

⁴⁹A marketed product can be selected regardless of sales volume. It can also be another EU Ecolabel product that has the same intended use.

⁵⁰Note to Competent Bodies: A database with the marketed reference products that have been approved by the different Competent Bodies (CBs) can be found in CIRCA (only accessible to CBs).

- 1691 — When a test product requires dilution, the reference product shall have a comparable application,
1692 dilution ratio and pH-value. For example, this applies to concentrated all-purposes cleaners and
1693 kitchen cleaners.
- 1694 — ~~For concentrated all-purpose cleaners and kitchen cleaners, the reference product shall have the
1695 same application, comparable dilution ratio and pH value as the test product.~~
- 1696 — A generic composition not included in Table 22 can be used as a comparative reference product
1697 as long as:
- 1698 • it has a composition which is representative for the products on the market,
1699 • it is approved by the corresponding competent body, and
1700 • the exact formulation is publicly available free of charge.
- 1701 Table 22 shows several generic formulations that shall be used as reference products for some
1702 cleaners, whenever an applicant chooses to use a generic formulation rather than a marketed product.
- 1703 Table 22. Generic formulations that shall be used as comparative reference products.

Acidic toilet cleaners		
Source: Recommendation for the quality assessment of acidic toilet cleaners (SOFW-journal 126, 11, 2000)		
Ingredient	% Composition	CAS n., specification
Citric acid monohydrate	4 %	
Alkane sulphonate Hostapur SAS 60	1 %	Hoechst. active
Rheozan	0,23 %	Rhodia
Tap water	94,77 %	
Preparation and observations: Have tap water ready, slowly add Rheozan and stir with the dissolver (tap water) for 30min until completely dissolved. Then add citric acid and alkane sulphonate (pure). Do not use for at least 12h after preparation. The following physic-chemical parameters must be complied with: Viscosity: 550mPa·s ± 50 (Brookfield 20 °C, Spindle 2, 20 rpm or alternatively Brookfield 20 °C, 450mPa·s±50 with a small sample adapter spindle 31, 20 rpm) Viscosity adjustment by adding Rheozan		
Bathroom cleaner		
Ingredient	% Composition	CAS n., specification
Citric acid monohydrate	4 %	
Hostapur SAS 60	1 %	Hoechst, active
Tap water	95 %	
Preparation and observations: Same for as for acidic toilet cleaners, but without adding Rheozan for viscosity; pH value of the reference to be adjusted to 3.5.		
All-purpose cleaners*		
Source: Recommendation for the quality assessment of all-purpose cleaners (SOFW journal 141, 6, 2015) DE-UZ 194, v1.2 (See Appendix C)		
Ingredient	Composition (%)	CAS n., specifications (i.e. trade name; [product's active content])
Potassium carbonate	0.080	Potash [100%]
Sodium carbonate	0.656	Soda light [100%]
Fatty acid (palm kernel oil)	0.495	Wilfarin DK-1218 (Wilmar) [100%], Palmera B 1220 E (Kao) [100%]
MGDA liquid	0.125	Trilon M (BASF) [100%]
Ether sulfate Na-salt	3.420	Texapon N 70 (BASF) [70%], Emal 270 D (Kao) [70%], Marlinat 242 70 (Sasol) [70%]
sek. Alkane sulfonate Na-salt	1.670	WeylClean® SAS 60 (Weyl-chem) [100%]
ACTICIDE MBR 1	0.050	Ex Thor

Water, fully demineralized	93.504	-
<p>Preparation and observations: Put carbonates in distilled water (30 °C) and dissolve, then add fatty acid while stirring continuously. Allow the mixture to stir for 30 minutes until saponification is complete. Now add the other components one after the other while stirring. At the end, a clear, homogeneous solution is obtained. pH 10,5 – 11,0</p> <p>Note: * APCs can be very different depending on their application (pH value, dilution, concentration of detergents, etc.). Therefore before using this generic formulation it shall be ensured that the properties of the reference product are similar to the test product.</p>		
Ingredient	% Composition	CAS n., example
Sodium hydroxyde,	1,74 %	aqueous solution conc 45%
Alkylbenzene sulfonic acid C ₁₀₋₁₃	6 %	ca conc 97%
Fatty acid C ₁₂₋₁₈	1 %	Edenor K12-18 (100%)
Fatty alcohol ethoxylate C ₁₂₋₁₈ -7EO	4 %	Dehydol LT-7 (100%)
Fatty alcohol ether sulfate C ₁₂₋₁₄ -2EO-Na salt	4,29 %	Texapon N70 (70%)
Methylisothiazolino/benzisothiazolinone	0,1 %	Acticide-MBR1
Water, fully demineralized	82,87 %	
<p>Preparation and observations: Take approx. ¾ of the water as a basis, add sodium hydroxide (NaOH), add alkylbenzene sulfonic acid and stir for at least 15 min. Add fatty acid and stir for at least 10 min. Add fatty alcohol ethoxylate and stir for ca 10 min. Add fatty alcohol ether sulfate and stir until full dissolved. Control pH value (target value 9.3±0.3) if this target is not met, adjust with NaOH. Add preservative (i.e. methylisothiazolino/benzisothiazolinone), add remaining water, stir for 10 min Appearance: yellowish, clear</p>		
<p>Window cleaners Source: "Recommendation for the Quality Assessment of Glass Cleaning Agents / Glass Cleaners" (SOFW-Journal 148, 4-2022) (See Annex C)</p>		
Ingredient	Composition (%)	CAS n., specifications (i.e. trade name; [product's active content])
Cocamidopropyl betaine	0.171	147170-44-3 [38%]
Propylene glycol n-butyl ether	1.000	5131-66-8 [100%]
Isopropyl alcohol	6.500	67-63-0 [100]
Water, fully demineralized	92.329	
<p>Preparation and observations: Add and homogenise the corresponding masses of the raw materials stated to the reach the desired active content in the final window cleaner formulation (as displayed in column "Composition (%)").</p>		

1704 ** APCs can be very different depending on their application (pH value, dilution, concentration of detergents, etc.).*
 1705 *Therefore before using this generic formulation it shall be ensured that the properties of the reference product*
 1706 *are similar to the test product.*

1707

1708 1.2.3. Dosage

1709 The highest recommended dilution should be used in the test, when a dosage range is given for a
 1710 normal soiling.

1711 Dosages used shall be as follows:

1712 1.3.a) Undiluted products

1713 - Clear drying and streak formation performance is tested in RTU form (diluted form of the undiluted
 1714 products): The dosage and dilution used shall be the recommended reference dosage and dilution for
 1715 normal soil or normal use. If a dosage or dilution interval is given, the lowest recommended dosage
 1716 or highest recommended dilution must be used in the test. If no recommended dosage is given, both
 1717 the reference product and the test product shall be tested using the same dosage.

1718 - Cleaning performance is tested in RTU form: Only if the test is not successful and the product claims
 1719 on the packaging/user instructions that it can also be used under its undiluted form, a second test

1720 should be performed under the undiluted conditions. The dosage and dilution used shall be the
 1721 recommended reference dosage and dilution for normal soil or normal use. If a dosage or dilution
 1722 interval is given, the lowest recommended dosage or highest recommended dilution must be used in
 1723 the test. If no recommended dosage is given, both the reference product and the test product shall be
 1724 tested using the same dosage. The results of the test performance should be compared to those of
 1725 the generic formulation or marketed product.

1726 1.3.b) Ready to use products

1727 Clear drying and streak formation performance and cleaning performance are tested in RTU form. The
 1728 dosage and dilution used shall be the recommended reference dosage and dilution for normal soil or
 1729 normal use. If a dosage or dilution interval is given, the lowest recommended dosage or highest
 1730 recommended dilution must be used in the test. If no recommended dosage is given, both the
 1731 reference product and the test product shall be tested using the same dosage.

1732

1733 1.3.c) Powder products or other solid forms

1734 Powder products or other solid forms shall be tested in their "RTU form" and shall be prepared following
 1735 the recommended dilution instructions.

1736

1737 1.2.4. Soiling

1738 The soil or soil mixture must be relevant for the use of the product, homogeneous and, if prepared
 1739 artificially, based on well-described substances. Enough soil for the whole test must be prepared in a
 1740 single batch. The soil mixture to be tested for each type of product and the information about its
 1741 preparation are specified in Table 23.

1742

1743 Table 23. Reference sources of soil and fat mixture to be tested for each type of product.
 1744 Equivalent soil and fat mixtures can also be used.

Product	Soiling mixture	Preparation of the soiling - Source	
Bathroom cleaners	Descaling: lime soap and limescale	SOFW-Journal 129, 11-2003	
Acid toilet cleaners	Descaling: limescale	SOFW-Journal 126, 11-2000	
Kitchen cleaners	Fat removing	SOFW-Journal 144, 7+8/2018	
	Descaling: limescale ⁵¹	test on white Carrarra marble	
	Descaling: lime soap ³	SOFW-Journal 144, 7+8/2018	
All-purpose cleaners	Fat removing	SOFW-Journal 141, 6-2015	
Window cleaners	Light fat removing	No official test has been found. SOFW-Journal 148, 4-2022	
	Strip-less drying		
Window cleaners (formulation for fat soiling) Source: ABL LABORATOIRE www.abl-laboratoire.fr			
	Ingredient	% composition	Comments
	Peanut oil	81,3%	Available in SIGMA
	Kaolin	18,7%	Available in FLUKA
Preparation and observations: Mix the ingredients until the mix is homogenous. Spread 1g of this soil on a mirror (30 x 30 cm) with a pipette by crossing like a paint. Place the mirror into the oven at 100°C for 2h and leave it to cool for 1h before testing.			

⁵¹ Only if the manufacturers claim on the package a descaling effect or a possible use on this kind of surface (e.g. sink cleaner)

1745

1746 1.2.5. Procedure and testing requirements

1747 The cleaning procedure shall reflect realistic use conditions (i.e. considering the mechanical factor of
1748 cleaning) and can be manual or performed by machinery.

1749 Each product ([test and reference](#)) shall be tested in at least 5 repetitions. The order of testing of the
1750 products [plus the control \(only water\)](#) shall be randomised.

1751 The quantity of soil applied to tiles or another substrate shall be the same for each tile or substrate-
1752 part, weighed in grams to one decimal point (within a tolerance $\pm 0,5g$).

1753 The test must be capable of generating results that provide a measure of the cleaning performance
1754 according to the product tested. Cleaning performance can be measured visually, photometrically (i.e.
1755 measuring reflectance), gravimetrically or by means of another relevant method. The method of
1756 measurement, including a possible scoring system, shall be decided in advance.

1757 To prepare the RTU form according to the manufacturer instructions, water at a water hardness level
1758 of 2,5mmol CaCO₃/l ([equivalent 14.0 °d](#)) shall be used and homogenized. (Information about how to
1759 achieve this water hardness can be found in the preparation specification of SOFW-Journal 141, 6-
1760 2015). Prepared cleaning product solutions may be used at most for one working day and shall be
1761 homogenised prior to any use.

1762 Table 24. Procedure for testing the cleaning performance of the different products.
1763 Equivalent test methods can be used.

Product	Parameter to be tested	Procedure - Source
Bathroom cleaners (RTU)*	Limescale removal properties tested on horizontal and vertical surfaces Lime soap removal	SOFW-Journal 129, 11-2003 When testing bathroom cleaners according to SOFW-Journal 126, 11-2000 the reference cleaner as described in table 1 can be used
Bathroom cleaners (undiluted)	Limescale removal properties tested on horizontal or vertical surfaces Lime soap removal	
Acid toilet cleaners	Limescale removal properties	SOFW-Journal 126, 11-2000
Kitchen cleaners	Limesoap and limescale properties (if claimed to be effective)	SOFW-Journal 144, 7+8/2018
	Fat removing	SOFW-Journal 144, 7+8/2018
All-purpose cleaners	Fat removing	SOFW-Journal 141, 6-2015
Window cleaners (RTU)*	Light fat removing Clear drying and streak formation	SOFW-Journal 148, 4-2022 As leaving a clean and stripe-less surface is also one of the main performance aspects of window cleaners, the method for stripe-less drying as described in the IKW method (SOFW Journal 130, 54-2005) for APC could be used for window cleaners.

1764 ** the lowest concentration, i.e. highest dilution, shall be used in the test method*

1765 *For undiluted window cleaners the same requirements are applied.*

1766

1767

1768 1.3. Assessment

1769 [A positive result of a test round is obtained when the cleaning effect and/or any other effect assessed,](#)
1770 [are equal to or better than that of the reference product.. Therefore, the assessment of cleanliness](#)
1771 [must include testing and comparison of the test product with a reference product.](#)

1772 For the test product to be considered to have fulfilled the performance requirements, its results must
 1773 be positive in all the repetitions⁵². If the result is less than all positive, 5 new repetitions must be
 1774 performed. Of these 10 repetitions, a ratio (positive results/total number of results) of 0,8 must be
 1775 achieved. In case limescale removal is tested for an acidic toilet cleaner, a ratio of 0,7 (7 positive
 1776 results/10 repetitions) shall be considered as a positive outcome of the test.

1777 As an alternative the applicant may use statistical methods and demonstrate with a one-sided 95%
 1778 confidence range that the test product is ~~as good as equal~~ or better than the reference product.

1779

1780 Table 25. Assessment of the results for testing the cleaning performance of the different
 1781 products

Product	Assessment according to the procedure described in
Bathroom cleaners	SOFW-Journal 129, 11-2003
Toilet cleaners	SOFW-Journal 126, 11-2000
Kitchen cleaners	SOFW-Journal 144, 7+8/2018
All-purpose cleaners	SOFW-Journal 141, 6-2015
Window cleaners	SOFW-Journal 148, 4-2022 Test window cleaner product should be as good as a reference product and better than water of a defined hardness.
	SOFW-Journal 130, 54-2005 (only the method for stripe-less drying)

1782

1783 1.4. Documentation requirements

1784 All tests must be reported in accordance with the following points to be included in the report:

1785 — Description of how the test and reference products were made anonymous to the person(s)
 1786 performing the test.

1787 — Description of the reference product and description of how the reference product was chosen
 1788 and approved by the corresponding ~~Ce~~competent ~~Bb~~body. If the test product has a corresponding
 1789 generic formulation in Table 22 and it is not used, justification of the choice of the reference
 1790 product or any other generic formulation. If an alternative generic formulation is used, that
 1791 formulation shall be provided.

1792 — Description of the dosages used for the test product and the reference product.

1793 — Description of the type(s) of surface(s) and soil mixture used in the performance test and their
 1794 relevance for the test product.

1795 — Description of the procedures for adding the soil to the substrate and the quantities. The quantities
 1796 applied should be expressed in grams to one decimal point.

1797 — Description of how the cleaning capacity was measured and raw data from all repetitions,
 1798 ~~inclusive of control test (only water) stated in terms of cleaning capacity or~~ .

1799 — ~~Final results, inclusive of calculations and considerations about the control (only water) test, All~~
 1800 ~~raw data used in the testing and calculations~~ and statistical evaluation of the data, if applicable.

1801 In addition to the previous general reporting requirements, if a test product has any other claim on
 1802 the performance the product (as displayed in it or in its accompanying product sheet) the following
 1803 requirements also apply:

1804 — Description of the claim made about performance, inclusive literal wording/content used (e.g.
 1805 quoting literal sentences; adding pictures).

1806 — Justification about the suitability of the chosen testing method/s and argumentation how results
 1807 obtained prove/support the claim made.

⁵²"Positive results" mean that the cleaning performance of the test product is equal or better than that of the reference product.

1808

1809 2. User test

1810 The aim of the user test is to show whether the test product cleans as well as or better than a
1811 comparative reference product.

1812 Only professional products can be tested via the User test.

1813

1814 2.1. Selection of the test centres or testers⁵³

1815 ~~For the testing of non professional grade products, responses must be received from a minimum of~~
1816 ~~80 persons, randomly selected in the sales region and who normally use a product of the same product~~
1817 ~~category as the test product.~~

1818 ~~Random selection requires the use of some form of random sampling (e.g. stratified random sampling,~~
1819 ~~simple random sampling without replacement). It is important to use a random sample because it~~
1820 ~~relies on the laws of probability to select a representative sample and then the results can then be~~
1821 ~~used to make inferences about the background population.~~

1822 For testing of professional grade products, responses must be received from at least 5 professional
1823 users or test centres, selected in the sales region and that normally use a product of the same product
1824 category as the test product.

1825 Testers and test centres may be selected among the customers of the manufacturer of the test
1826 product.

1827

1828 ~~2.2 Procedure, dosage and reference products~~

1829 ~~The test must be performed on the type(s) of surface relevant in relation to the recommendations of~~
1830 ~~the manufacturers.~~

1831 ~~The test period must allow for at least five uses of the test product and the reference product⁵⁴. Each~~
1832 ~~use should be performed as the test person or test centre would normally use his/her product in terms~~
1833 ~~of frequency.~~

1834 ~~The dosages used must be the dosage recommended by the manufacturers.~~

1835 ~~The test product and the reference product normally used⁵⁵ by the testers or test centre should be of~~
1836 ~~the same product category (e.g. RTU, undiluted product), designed for the same purpose (e.g. WC~~
1837 ~~cleaner, kitchen cleaner, sanitary cleaner, flooring cleaner, window cleaner) and claiming similar~~
1838 ~~properties⁵⁶.~~

1839 2.2. Testing conditions

1840 2.2.1. Reference and test product

1841 — The test product and the reference product normally used⁵⁷ (>12 months of continuous usage)-by
1842 the testers or test centre shall be of the same product category (designed for the same use, i.e.
1843 both should be WC cleaners, kitchen cleaners, sanitary cleaners, flooring cleaners, window
1844 cleaners, etc.) and in the same dilution form (RTU, undiluted, concentrated, etc.). Both the test
1845 product and reference product can be manufactured by the same manufacturer.

1846 — A marketed ~~reference~~ product chosen as the reference product is understood to be a product that
1847 is available for purchase at the time of testing, in the intended market segment and in the
1848 intended market region of the applicant's product. In addition, a marketed product can be selected

⁵³ Testers and test centres may be selected among the customers of the manufacturer of the test product.

⁵⁴ Each use should be performed as the test person or test centre would normally use his/her product in terms of frequency.

⁵⁵ A product normally used means for example which has been used weekly (by the test centre or testers) for at least one year.

⁵⁶ Both the test product and reference product can be manufactured by the same manufacturer.

⁵⁷ A product normally used means for example which has been used weekly (by the test centre or testers) for at least one year.

1849 *regardless of sales volume and it can also be an EU ecolabelled product.* The marketed reference
1850 product shall be approved by the competent body in charge of the application prior to the testing.⁵⁸

1851 — The marketed product must be approved by the competent body in charge of the application prior
1852 to the testing, and the trade name must be referenced in the test report and technical sheets and
1853 the label shall be provided to the competent body. *If the test product is marketed for both*
1854 *consumers and professionals use, then the market reference product must be a professional*
1855 *product.*

1856 — *When a test product requires dilution, the reference product shall have a comparable application,*
1857 *dilution ratio and pH-value. For example, this applies to concentrated all-purposes cleaners and*
1858 *kitchen cleaners.*

1859 — *If the test product contains microorganisms (microbial cleaning products), in addition to the former*
1860 *required qualifications for a market product to be eligible as reference product, the reference*
1861 *product shall be without microorganisms.*

1862

1863 2.2.2. Procedure and dosage

1864 The test must be performed on the type(s) of surface relevant in relation to the recommendations of
1865 the manufacturers.

1866 The test period must allow for at least five uses of the test product and the reference product⁵⁹. *Each*
1867 *use should be performed as the test person or test centre would normally use his/her product in terms*
1868 *of frequency.*

1869 *The dosages used must be the dosage recommended by the manufacturers.*

1870

1871 2.3. Testing requirements (methods and evaluation)

1872 Effectiveness of the product under test must be assessed based on its ability to remove soil (and, if
1873 tested, fat) and leave a clean surface.

1874 The test persons must reply to the question ‘How effective do you consider the test product to be
1875 compared to the product you normally use (considered as the reference product)?’ or equivalent. At
1876 least three possibilities for a response must be available (e.g. ‘poorer’, ‘as good as’ and ‘better’).

1877 *For products containing microorganisms (microbial cleaning products) with a claim of “long-lasting”,*
1878 *“residual cleaning” or equivalent, the test persons must reply to specific questions to rate (as previously*
1879 *stated) and describe (e.g. ability to degrade different type of soiling) such effects.*

1880 At least 80% of the testers for non-professional products or 5 test centres for professional products
1881 must assess the test product to be ‘as good as’ or ‘better’ than the product normally used (i.e.
1882 reference product).

1883

1884 2.4. Documentation requirements

1885 A detailed test report shall be provided to the competent body, including the following
1886 information/documentation on:

1887 — The description of the selection of the testers (~~randomly for non professional grade products~~) or
1888 the test centres and a description of the sampling method chosen and how it was performed.

1889 — The information provided by the testers or test centres and a summary describing how the testing
1890 was performed.

1891 — The type of surface(s) the product was tested on.

⁵⁸ Note to Competent Bodies: A database with the marketed reference products that have been approved by the different Competent Bodies (CBs) can be found in CIRCA (only accessible to CBs).

⁵⁹ ~~Each use should be performed as the test person or test centre would normally use his/her product in terms of frequency.~~

- 1892 — The duration and frequency of use of the product and dosage used.
- 1893 — The guidance given to the testers.
- 1894 — Calculations and documentation showing that at least 80 % of the testers or 5 test centres assess
1895 the product to be as good as or better than the reference product.
- 1896 — A declaration from the testers or the test centres providing information on the product that they
1897 normally use and that served as the reference product.
- 1898 — The label and technical sheet of the reference product to check its compliance with the
1899 requirements set out of for the reference product: type (e.g. RTU, undiluted product), purpose (e.g.
1900 WC cleaner, kitchen cleaner, sanitary cleaner, flooring cleaner, window cleaner) and the type(s) of
1901 surfaces it can clean.
- 1902 — For each tester or test centre, the following information must be available, e.g. in the form of
1903 answers to a questionnaire:
- 1904 ● The dosage used by the tester or test centre,
 - 1905 ● A statement declaring that the test and reference product have been tested and
1906 compared at least five times,
 - 1907 ● The result of the comparison of the test product and the reference product.

1908 In addition to the previous general reporting requirements, if a test product has any other claim on
1909 the performance the product the following requirements also apply:

- 1910 — Description of the claim made about performance as displayed in the packaging, inclusive literal
1911 wording/content used (e.g. quoting literal sentences; adding pictures).
- 1912 — Justification about the suitability of the chosen testing method/s and argumentation how results
1913 obtained prove/support the claim made. Specifically, for products containing microorganisms
1914 (*microbial cleaning products*) with a claim of “*long-lasting*” (or equivalent), it shall be related to
1915 the responses obtained with the specific questions made associated to this claim.

1916

1917 3. References

- 1918 SOFW-Journal 126, 11-2000, 'Recommendation for the quality assessment of acidic toilet cleaners,
1919 SOFW-Journal, 126, pp 50-56, 2000
- 1920 SOFW-Journal 129, 11-2003 'Recommendation for the quality assessment of bathroom cleaners,
1921 SOFW-Journal, 129, pp 42-48, 2003
- 1922 SOFW-Journal 130, 54-2005 'Recommendation for the quality assessment of the product
1923 performance of all-purpose cleaners', SOFW-Journal, 130, pp 54-66, 2005
- 1924 SOFW-Journal 141, 6-2015, 'IKW Recommendation for the quality assessment of product
1925 performance of all-purpose cleaners 2014, SOFW-Journal, 141, pp 47-56, 2015
- 1926 SOFW-Journal 148, 4-2022 -> IKW “Recommendation for the Quality Assessment of Glass Cleaning
1927 Agents / Glass Cleaners”; SOFW-Journal, 148, pp 26-35, April 2022
- 1928 DE-UZ 194, v1.2, Blue Angel, Basic award criteria “DE-UZ 194. Hand dishwashing detergents and hard-
1929 surface cleaners”, v1.2. January 2022

1930 Annex 1: Example of reporting template

1931 A template for reporting the description of the procedures and the results of the tests are available
1932 here (<http://ec.europa.eu/environment/ecolabel/documents/HSC.xlsx>). This template is not mandatory
1933 to show compliance with Criterion 6, "Fitness for use".

1934